

What It Takes To Be The Best Case Manager

Webinar Only —Tuesday, June 26, 2018 • 12:00—1:00 pm CST

This webinar is for the field case managers and addresses the struggles of managing patients in home health. The presentation will include topics focused on how to manage the typical case manager's duties, how to be effective time managers, and how to work as a team for the best patient outcomes. In this webinar, the participant will:

- Review the case manager model in home health, and their role in coordination of care and ensuring plan of care is completed
- Identify the attributes of a good case manager vs those of a great case manager
- Identify time challenges in case management with potential solutions to these challenges
- Understand the case manager's role in identification of patients to assign to team members, the need for reports prior to visit and coordination of pre- and post-visits.
- Participate in question and answer session and evaluation

About our Speaker:

Diane Link, RN has over 25 years of home health and hospice experience. She is currently the Director of Clinical Services with BlackTree Healthcare Consultants, specializing in all aspects of clinical management including outcome improvement programs, regulatory and compliance programs, episodic management, OASIS and Coding and survey readiness and remediation. Her prior experience includes serving in a variety of roles in the home health and hospice industry from field nurse to executive director of home health and hospice. She was a surveyor for home health, hospice and private duty services for CHAP (Community Health Accreditation Partners). Diane is a frequent contributor to *Home Health Line/Decision Health* articles and is known for her inspiring and knowledgeable presentations at state and national conferences. She is the author of *The Hospice Guide to Quality Care and Reporting: Promoting Sustainability in an Evolving Regulatory Climate*.

Registration Form

Registration fee is for 1 phone connection. For additional sites, copy this registration form & send in with proper payment amount.
No recording is available for this session.

Company _____
Participant Name _____ Email Address _____
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Best Case Manager 2018

Registration Fees:

MAHC Members—\$129.00 Webinar

Non-Members—\$258.00 Webinar

TOTAL AMOUNT ENCLOSED _____

Mail Registration & Payment to:

Missouri Alliance for HOME CARE

2420 Hyde Park, Suite A

Jefferson City, MO 65109

Phone: (573) 634-7772 Fax: (573) 634-4374



Cancellations: Refunds will NOT be issued for cancellations received after June 22, 2018 and non-paid registrations will be billed full conference price. Cancellations received on or prior to June 22, 2018 will receive a 90% refund.

Confirmation: Prior to the webinar, a GoToWebinar link will be e-mailed to you. You will need to register through this link to attend the webinar. You will be sent a confirmation which will include a join link to access the webinar, a dial-in number and an access code to listen in via telephone. You will also be sent any pertinent handouts if available, an evaluation and certificate.

Certificate of Completion: To receive the certificate of completion, you must attend the entire webinar, sign and return an attendance sheet, complete and submit a continuing education half sheet, and complete and submit the webinar evaluation form.

Continuing Education: Continuing Education Contact Hours pending approval from Iowa Western Community College, Iowa Board of Nursing Provider #6.