The Missouri Alliance for Home Care presents

2015 Annual Conference and Home Care Exhibition

MAHC Has Your Recipe for Success!

Conference
April 29 – May 1, 2015
Tan-Tar-A Resort • Osage Beach, MO
Keynote Address:
Thursday, April 30, 9:00 – 10:30 am

9:00–9:15 am – Join MAHC’s President for a presentation to some of this year’s award winners and introduction of our Keynote Speaker Billy Riggs.

NO CE

The Magic Ingredients of Influence

Influence is pure magic. Its mystical power invisibly instills hope, encouragement and healing from giver to recipient. It is a style of leadership that requires no title, authority or position, but wields a power more far-reaching. For audiences of healthcare workers, this program reinvigorates the soul and reignites a passion to make a difference. Tears of laughter overlap tears of recognition throughout this touching blend of magic and message. Recharge your batteries and re-focus your energies as magician Billy Riggs reminds audiences of the positive difference they make every day – and shows them how to accomplish even more.

NEW THIS YEAR!

Kick-off the Conference with the Annual Business Meeting, Breakfast and Awards

The 2015 Annual Conference will begin with the Annual Business Meeting being held during breakfast on Wednesday, April 29th. Enjoy breakfast beginning at 7:00 a.m. while you participate in the business of your association. Some of the 2015 award winners will be announced and you will meet the new MAHC Board of Directors. Mary Schantz, Executive Director, will review the year’s highlights and provide a legislative update. (Business meeting will begin at 7:45 a.m.)

One Day Rate

MAHC is offering the opportunity for agencies to send staff for one day to listen to state speakers such as Jessica Dresner, Director, MMAC, Kim O’Hara, MO HealthNet Program & Policy Manager, Family Support Division and many more. Enjoy the exhibit hall visiting with the many great exhibitors and networking with colleagues from around the state. Please see the registration page for more information on the one day rate.

Exhibit Hall Schedule Changes

Reception
Wednesday, April 29th, 5:00-6:00 p.m.
Sponsored by: BKD, LLP

The exhibit hall will open on Wednesday evening from 5:00-6:00 pm with a reception. Get a first view of this year’s exciting exhibition, visit with past exhibitor’s and meet new ones. Come join your friends for a drink or a snack.

Hours

Exhibit hall will be open for Breakfast & Lunch on Thursday with the closing at 2:00 pm.

NEW Continuing Education Opportunity Added This Year

MAHC is an approved training agency for Nursing Home Administrator Clock Hours.
Tuesday, April 28
5:00-6:00 p.m. – Early Bird Check-In

Wednesday, April 29
7:00 a.m. – Registration & Continental Breakfast
7:45-8:45 a.m. – Business Meeting & Awards
9:00-10:00 a.m. – Bureau Update *See page 4*
10:15-11:45 a.m. – Concurrent Sessions
11:45 a.m.-12:30 p.m. – Lunch & Awards
12:30-1:30 p.m. – Concurrent General Sessions- CGS or WOW *See page 4*
1:45-3:15 p.m. – Concurrent Sessions
3:30-5:00 p.m. – General Session – Bill Dombi
NAHC Updates: DC Perspective *See page 4*
*Sponsored by Mueller Prost*
5:00-6:00 p.m. – Exhibit Hall Reception
*Dinner/Evening on your own
8:30-10:00 p.m. – Join Colleagues for a fun filled
“Casino Night”! *See box page 6*

Thursday, April 30
7:00 a.m. – Registration
7:00-9:00 a.m. – Exhibit Hall Opens with Breakfast
9:00-9:15 a.m. – Welcome and Awards
9:15-10:30 a.m. – Keynote Address – Billy Riggs
*See page 2*
10:45 a.m.-12:15 p.m. – Concurrent Sessions
12:15-2:00 p.m. – Final Exhibit Hall session – lunch & prize drawings (Must Be Present to Win!)
2:15-3:45 p.m. – Concurrent Sessions
3:30-5:30 p.m. – Concurrent Sessions
Free Evening!
8:30 p.m. – Movie & Popcorn (Julie & Julia playing)

Friday, May 1
7:00-9:00 a.m. – Breakfast & Industry Panels
*See box below*
9:15-10:45 a.m. – Concurrent Sessions
11:00 a.m.-12:30 p.m. – Concurrent Sessions
12:30 p.m. – Closing Ceremony & end of MAHC Annual Conference
Grandprize drawing - must be present to win!

INDUSTRY PANELS/BREAKFAST

MAHC will offer two separate Industry Panels/Breakfast options for you to choose from on Friday, May 1, 2015.

Breakfast will be hot and ready at 7:00 a.m. in the session that you choose to attend.

1. How Not to be “Chopped” – Presented by Master Chefs in Home Care
Speakers: Gina Hilton, RN, BSN, CEO, FirstCall HomeCare, Jeff Crowley, Executive Director, Serve Link Home Care, Teresa McCulloch, RN, BSN, CEO, Visiting Nurse Association of Southeast, MO, Diane Noah, Executive Director, Homecare of Mid-Missouri, Jennifer Gundy, Executive Director, On My Own, Inc.
1.5 CE- N, T, NHA
There is so much uncertainty in the world of In-Home and CDS services these days… Do we pay overtime? What background checks do we use? How often do we perform them? How will the unions affect us? What about Telephony? What does MMAC look for in an audit? How to respond to various document requests? How to respond to a HIPAA breach? Join the Master Chefs as they present a recipe for success that includes all the necessary ingredients to answer these questions & more.

2. Changing the Recipe for Face-to-Face
Speakers: Cheryl Foster, RN, BSN, HCS-D, Director, GVMH Home Services, Sheryl Emery, Director, Riverways Home Care of Ozarks Medical Center & Peggy Bone, Administrator, Pyramid Home Health
1.5 CE- N, T
A panel discussion of Home Health Agency speakers will provide you with a greater understanding of best practices in assuring accurate, appropriate Face-to-Face documentation by the physicians. There will be an opportunity for discussion and a Q/A session, as well as sample educational forms.
**Bureau Update**
Lisa Coots, RN, Bureau Administrator, Bureau of Home Care and Rehabilitative Standards

No CE
**Wednesday, April 29, 2015 – Opening General Session**
9:00 a.m. - 10:00 a.m.
If you’re looking for the perfect recipe for a wholesome home health agency, you won’t want to miss this opportunity to hear what the bureau has to say about the key ingredients. Essential information will be shared about the new regulations, issues found on surveys, and future trends affecting home health agencies.

**Ingredients for Survival & Success with CGS: Clinical & Billing Updates**
Speakers: Sandy Decker, RN, BSN, Senior Provider Education Consultant, CGS Administrators, LLC & Nykesha Scales, BS Business, Senior Provider Relations Representative, CGS Administrators, LLC

1.0 CE- N, T
**Wednesday, April 29, 2015, 12:30 - 1:30 p.m.**
The first half of this session will provide Medicare home health clinical updates including top denial errors and resolutions. Self service tools and resources will be provided to assist providers with future concerns and questions. The second part of this session will assist home health agencies and providers to stay informed of Medicare updates, new regulations, top billing errors and resolutions, in addition to offering reminders about the available resources and self service tools offered by CGS.

**Wowed! Using the Principles of Wow to Create an Incredible Patient Experience**
Speaker: Gary Johnson, President, Wowed Institute

1.0 CE- N, T, NHA
**Wednesday, April 29, 2015, 12:30 - 1:30 p.m.**
Explore the 4 Key Principles to Wowing Your Patients:
*Getting Your House in Order.* This principle discusses the power of the first impression, your website and most importantly the impact your team has on the growth of your practice.
*Avoiding Negative Phrases.* This principle discusses what phrases can cause patients and their families to become confrontational and how to avoid them.
*Using Mistakes to Cement Loyalty.* This principle provides participants with a four step system proven to recover from mistakes in a way that will cement the loyalty of your patients and increase referrals.
*Ask the One Question that Will Tell You Everything.* This principle discusses the problem inherent with surveying and shows the participants the only question they really need to ask to gain true insight into how their patients and their families feel about the service being provided.

**NAHC Updates: DC Perspective** *Sponsored by Mueller Prost*
William A. Dombi, Vice President for Law-National Association for Home Care & Hospice
Executive Director, National Council on Medicaid Home Care, Home Care & Hospice Financial Managers Association
Center for Health Care Law

No CE
**Wednesday, April 29, 2015 – 3:30 - 5:00 pm**
During this session attendees will get the latest updates and an insider view from Bill Dombi, the Home Care Industry’s long-time advocate, legal, legislative and policy expert. Bill will address the hottest issues facing the industry including: the new face to face documentation requirements; overtime compensation requirements affecting personal care and live in services; issues arising from the President’s budget proposals; what is expected from the new Congress; the CMS shift on care performance with Vale Based Purchasing and the Star Rating system and much more.
# Continuing Education Opportunities

**Continuing Education:**  
- **N** - Nursing CE  
- **T** - Therapy CE  
- **NHA** - Nursing Home Administrator Clock Hours

**Nursing CEs** - Missouri Alliance for Home Care is an approved provider of Continuing Nurses Education by the Midwest Multistate Division, an accredited approver by the American Nurses Credentialing Commission on Accreditation.

**Therapist CEs** - In recognition of this program, the Therapy Continuing Education Hours have been awarded by Missouri Alliance for Home Care, in co-sponsorship with the Missouri Physical Therapy Association.

**Nursing Home Administrator Clock Hours** - approved under MAHC’s training agency number TA-127-216.

Workshops as they are approved for continuing education for nurses, therapists, & nursing home administrators will be identified as such with an “**N**” for Nursing CE, a “**T**” for Therapy CE, and “**NHA**” for Nursing Home Administrator Clock Hours. Those workshops which do not yield any CE credit are marked “**No CE**”.

An individual may accumulate a maximum of 13 Nursing CE hours. Therapy CE’s have been submitted and are pending approval.

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### Workshops for 2015 MAHC Annual Conference

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<tr>
<th>Workshop Title</th>
<th>Date and Time</th>
<th>Speakers</th>
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<tbody>
<tr>
<td>2. Ingredients for Successful Wound Care</td>
<td></td>
<td>Kimberly Jamison, MD, FACP, FAPWCA, PCWC &amp; Kim Mitchell, RN, BSN, Boone Hospital Wound Healing Center, Columbia, MO</td>
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<tr>
<td>3. The Best Ingredients for Quality Charting - Documentation of Skilled Need in Therapy Charts</td>
<td></td>
<td>Nikki Krueger, PT, COS-C, Saint Luke’s Health System Home Care and Hospice, Kansas City, MO</td>
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<td>4. Achieve the Goals of Your Organization and Triple Aim with Telehealth</td>
<td></td>
<td>Brett Quas, Connected Healthcare Solutions, Pewaukee, WI</td>
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<tr>
<td>5. Ingredients for Cardiac Improvement</td>
<td></td>
<td>Sarah Fiacco, MSW, Primaris, Columbia, MO</td>
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### A Big THANK-YOU To Our Early Sponsors

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<td>BKD, LLP</td>
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<td>Homecare Software Solutions, LLC</td>
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Please take time to thank these sponsors!
Workshops for 2015 MAHC Annual Conference

Wednesday, April 29, 2015
1:45-3:15

6. Cooking Up a QAPI - Recipe for Success Under the New CoPs - Part 2
Part 2 continues with application of the new proposed CoPs and QAPI principles introduced in Part 1. Your “master chefs” will present case studies for infection control and process measures, and show how adding the right ingredients of care coordination, HHQI BPIP’s and data reports can impact your QAPI efforts. Take home templates to develop and implement your QAPI program.
1.5 CE- N, T, NHA-PC
Teresa Northcutt, BSN, RN, COS-C, HCS-D, AHIMA Approved ICD-10 Trainer, Teresa Northcutt Consulting, Middleton, MO
Catherine Gill, MS, PT, MHA, North Kansas City Hospital Home Health, Kansas City, MO

7. Using the Right Ingredient: Per Event Payment Model
Compensation models in home health can either reinforce, counteract, or even have unintended consequences on agency desired outcomes. This session provides detail on the pay per event model and how to align the incentives of personnel with the desired outcomes of the agency. Pay per event compensation allows clinical managers to focus on managing effective and efficient plans of care while not spending precious time policing productivity. The rationale for this model will be explained, as well as a model design that mitigates risk from the Division of Labor and the Fair Labor Standards Act (FLSA). Sample plan structure, calculations, and tables for determining agency specific events and corresponding even weights will be provided.
1.5 CE- N, T
Karen Vance, OTR, BKD, LLP, Springfield, MO

8. Create That Masterpiece Using a High Achievers Mindset
Are you ready to create a culture of engagement and increased productivity? We will teach you how to take CHARGE of your life and inspire change. Achieving a High Achievers Mindset is not about acquiring “things” but about the leadership you give yourself and others. The High Achievers Mindset model has 4 pillars; Energy, Connection, Influence and Integration.
1.5 CE- N, T, NHA
Gary Wilbers, Ascend Business Strategies, Jefferson City, MO

9. Cardiac Ingredients and Fall Prevention/Syncope
This session will give you the practical skills needed to recognize and respond to acute precursors of syncope to prevent a physical fall. You will learn how to recognize the subtle signs of an unexpected event, essential questioning, and juggling sudden physical needs and concurrently prioritizing your next actions.
1.5 CE- N, T, NHA-PC
Sharon Coffman, MMSc, PT, CCS, reheart / reLung Rehabilitation, Kansas City, MO

10. Using the Right Measurements for Success in 2015: A Compliance Update
Homecare agencies are suddenly having more denials than ever, and more condition level deficiencies than ever. Paying back your reimbursement and/or paying daily monetary sanctions are causing fear among leadership in agencies. This session will help participants understand areas that can lead to denials: including F2F, Homebound, Skilled Need, ABN’s etc., and how to understand sanctions and conditions with ways to make yourself less vulnerable to deficiencies and sanctions.
1.5 CE- N, T
Sharon Litwin, RN, BSHS, MHA, HCS-D, 5 Star Consultants, Camdenton, MO

CASINO NIGHT

Wednesday, April 29, 2015
8:30-10:00 p.m.
Get your poker face on and join your colleagues for a fun filled night! Bid on your favorite prize with your winnings. Visit with old friends & meet some new ones. Free to all conference attendees! This will be a relaxed atmosphere with drinks & snacks as well! Please join us!

Thursday, April 30, 2015
10:45-12:15

11. Identify the Right Ingredients: Choosing Hospice Diagnoses and Codes
This session will examine current hospice coding issues including techniques used in identifying the terminal illness, identifying and coding related diagnoses, and determining unrelated diagnoses. We will review diagnosis codes that are prohibited from use as a primary diagnosis and examples of etiology/manifestation conventions to ensure compliance with applicable coding guidelines and CMS hospice coding directives. We will discuss some common hospice scenarios that often present problems for diagnosis selection and coding, including circulatory conditions, mental health and behaviors, and sign/symptoms. Attention will be given equally to selection of the correct diagnoses and assignment of the appropriate diagnosis code based on the coding guidelines and conventions.
1.5 CE- N, T, NHA
Teresa Northcutt, BSN, RN, COS-C, HCS-D, AHIMA Approved ICD-10 Trainer, Teresa Northcutt Consulting, Middleton, MO
Workshops for 2015 MAHC Annual Conference

Thursday, April 30, 2015 2:15-3:45

12. The Recipe for APC Best Practices
Compliance in hiring, training and supervising APC Aides can be challenging. This session will assist in reviewing the Regulatory guidelines and recommend some best practice tools that will help your agency meet all of the Compliance Standards for Advanced Personal Care Services.
1.5 CE- N, T, NHA
Teresa McCulloch, RN, BSN, VNA of Southeast Missouri - Kennett, MO

13. Mental Health Determinants and Using SLUMS for Reassessments
SLUMS is an accepted cognition and memory tool to determine possible dementia and consumers’ ability to direct their own care. Presenters will share important findings from the field and train on how to appropriately conduct SLUMS testing, while also maintaining respect and appreciation for consumer choice. Examples from the field and exercises will be offered to increase re-assessors’ ability to use the results objectively and in conjunction with observations and responses to the reassessment tool. Basic Mental Health diagnosis and associated symptoms will be discussed and presented for review of next steps and providers’ responsibility to action.
1.5 CE- N, T, NHA
Julia Ostropolsky, LCSW, CEO, Bi-Lingual In Home Assistant Services, St Louis, MO

14. Immediate Jeopardy (IJ)
During this session Bill will review the design and architecture of the survey process including the standards and complaint process. He will set out the standards for an Immediate Jeopardy termination in contrast to the issuance of a statement of deficiencies that might trigger a termination cycle covering the IJ termination itself. Bill will cover every element of the IJ process in terms of notice, timing, public notice, and rights of appeal or resurvey, as well as, post termination options. Part of the presentation will include “helpful tips” on what to do and not do to get out of the termination. Finally, the Civil Monetary Penalties that can be combined with a termination.
1.5 CE- N, T, NHA
William A Dombi, Vice President for Law, National Association for Home Care & Hospice, Executive Director, National Council on Medicaid Home Care, Home Care & Hospice Financial Managers Association Center for Health Care Law, Washington, DC

15. Stirring the Pot: Sometimes It’s Necessary!
This session will provide the tools needed to recognize adult abuse, neglect and/or exploitation & the necessary steps to report the abuse to the proper authorities. This informative session will offer real examples of situations that have prompted hotline reports involving Missouri.
1.5 CE- N, T, NHA-PC
Renee Mazurek, MS/BPI, Division of Senior & Disability Services, Jefferson City, MO

16. Preventing Fraud the MMAC Way
Come learn more about MMAC and how we can work together to prevent fraud, waste and abuse in the Medicaid program. Topics discussed will include proper documentation needed, audits, investigations, and tips on how you can help us prevent fraud.
1.5 CE- N, T, NHA
Mike Valley, MMAC, Jefferson City, MO

17. What’s New in Agency Workforce Management
This session will help you learn effective skills for utilizing Workforce Management Solutions to maximize employee performance and track services in real-time, help you to identify the many components of Workforce Management as they pertain to Agency Best Practices and gain information on documentation and billing as well.
1.5 CE- N, T, NHA
John Graham, CEO & Software Architect, MITC, Frederick, MD

18. Improvement in Revenue Cycle through Back Office Efficiencies for a Healthy Reward
In the current days of facing more and more potential cuts in homecare reimbursement, all agencies are trying to decide how best to cut cost. This session will assist agencies in drilling down into processes, paperwork flow, technology efficiencies/deficiencies and much more. The revenue cycle also suffers when the back office is struggling. Agencies must achieve the highest level of cost efficiencies possible in the back office as well as in clinical care. This session is sure to highlight spots in your revenue cycle management that can be improved through back office efficiencies. Do not overlook revenue cycle improvements that could have been dealt with more efficiently.
1.5 CE- N, T, NHA
Melinda Gaboury, COS-C, Healthcare Provider Solutions, Inc., Nashville, TN.

19. Veterans Benefit Information
This session will provide information and assistance in obtaining the maximum amount of earned benefit due to eligible veterans and/or dependents. Benefits to include service-connected compensation, non-service connected disability pensions, burial, and survivor benefits. Pensions and survivor benefits may include Housebound or Aid & Attendance status if qualified. Other benefits to include information on education, VA health care eligibility and VA home Guaranty.
1.5 CE- N, T, NHA
Gerry Hodge, Missouri Veterans Commission, Osage Beach, MO
CHAP strives to strengthen the home and community-based care industry through support at the state level. We believe when the business of care gets better, the care of people gets better.

CHAP offers discounts on accreditation and education resources to verified members of our industry partners. We make sure home and community-based health care providers never walk the accreditation path alone.

For more information, contact Ron Whisnant, Industry Affairs Manager at rwhisnant@chapinc.org.

- Remarkably better and faster accreditation process.
- Better business performance.
- Clarity to navigate the future.
- People who care.

That’s CHAP. And that’s our promise to you.
Workshops for 2015 MAHC Annual Conference

20. Pediatric Home Health Care - A Mandated Service Under EPSDT
This session will focus on advocacy for pediatric in home care i.e. Private Duty Nursing and Personal Care Aides. Emphasis will be placed on services being a mandate under the Medicaid EPSDT program (HCY). Data will show that services are often delayed or underutilized due to a lack of knowledge on the part of professionals.
1.5 CE- N, T
Douglas McNeal, MD, Integrity Home Care, Springfield, MO

21. Utilization of the HCBS Web Tool
This session will provide guidance related to usage of the HCBS Web Tool by in home service providers and will offer step by step instructions for accessing information within the HCBS Web Tool as well as updating specific information and adding appropriate documentation to the system.
NO CE
Terri Woodward, Missouri Department of Health & Senior Services, Jefferson City, MO

22. What’s Cooking in CDS?
Participate in a dialogue about hot topics in the Consumer Directed Services program. Attendees will raise their awareness of CDS issues, hear the history of the program and create an “elevator speech” on one hot topic. This session will benefit experienced providers and those who are new to the field.
1.5 CE- N, T
Jennifer Haycraft & Amy Cichacki, Paraquad Inc, St Louis, MO

23. DSDS/MMAC UPDATES
During this session the Division of Senior & Disability Services (DSDS) will provide you with an update on any of the policy or program changes at DSDS. The Missouri Medicaid Audit and Compliance (MMAC) will help you understand the role MMAC plays during an audit and what to expect.
NO CE
Jessica Dresner, M.Ed. MMAC, Jefferson City, MO
Bobbi Jo Garber & Sarah Sergent, DSDS, Jefferson City, MO

24. The Home Health Agency and Hospice Medicare Cost Report - An Information Pipeline for the Future
During this session we will first discuss how Medicare utilizes the information in the cost report, and how the accuracy of that information can impact future rates and policy decisions. During the second part, we will discuss the new Free Standing Hospice cost report (1984-14) and the requirement to maintain financial and statistical data by each location of care.
1.5 CE- N, T, NHA
Tom Keyer, Accurate Business Results – Division of Mueller Prost, St. Louis, MO

25. ICD-10 Comes Early to Home Health
The home health industry is faced with unique challenges leading up to the ICD-10 transition. The compliance date arrives earlier for home care than any other healthcare entity and the compensation process will require an in-depth understanding by home health coding and billing specialists. The industry as a whole, must take advantage of home health specific educational resources, not only for transition date readiness, but to successfully navigate the reimbursement.
1.5 CE- N, T, NHA
Tricia Twombly, BSN, RN, HCS-D, COS-C, CHCE, AHIMA Approved ICD-10 Trainer, Gaithersburg, MD

26. Home Health Audits: ADR/RA/ZPIC
This session will review the goal of the ADR/RA & ZPIC audit process. Agencies will learn how to respond to these record requests as well as the subsequent audit findings. The timelines for responses and the recoupment process will be defined. This session will also describe likely audit risks for home health agencies and how to monitor those risks. Lastly this session will assist in providing a checklist for the documentation required to be sent in along with a checklist for things to review in the chart before sending it in.
1.5 CE- N, T

27. MO HealthNet Program Eligibility-State Regs, Program Policies & Family Support Division Processes
This session provides an introduction to the Family Support Division Processes and an overview of MO HealthNet programs for the aged, blind and disabled (MHABD), including a review of MHABD application procedures, eligibility requirements, and annual review processes for the MHABD Non-Spend Down and Spend Down, Ticket to Work Health Assurance (TWHA), Qualified Medicare Beneficiaries Program (QMB), Specified Low Income Medicare Beneficiaries (SLMB), Supplemental Aid to the Blind (SAB), and Blind Pension (BP) programs.
1.5 CE- N, T, NHA
Kimberly O’Hara, Department of Social Services - Family Support Division, Jefferson City, MO

28. Alphabet Soup: OASIS-C1/ICD-9 & POC
Utilizing current OASIS Guidance Manual and OASIS Q&A content, this presentation describes current guidance and assessment tips to accurately complete challenging OASIS-C1 items. Discussion includes specific strategies to maximize role of OASIS data in care planning.
1.5 CE- N, T, NHA
Rhonda Crawford, BSN, RN, CHCE, HCS-D, HCS-O, COS-C, Foundation Management Services, Denton, TX
Workshops for 2015 MAHC Annual Conference

29. HR Compliance and Strategies - Every Recipe Calls for It
This session will present compliance related information to agency owners, administrators and staff on effectively recruiting, interviewing, hiring, and managing the records of employees and contractors. Attendees will have a better understanding of what is expected of their orientation process and how often they should be conducting performance evaluations on their staff.
1.5 CE- N, T, NHA
Melissa McCall, COS-C, Accurate Business Results - Division of Mueller Prost, St. Louis, MO

30. Defensible Documentation for Nursing & Therapy: Part 1
Subjective and Objective: Collecting the Data
The ability to create defensible documentation that clearly and concisely supports medical necessity continues to challenge all disciplines providing care in home health. This session will help you to demonstrate the ability to collect critical measurable components of clinical documentation.
1.5 CE- N, T, NHA
Cindy Krafft, PT, MS, Kornetti & Krafft Health Care Solutions, Citrus Springs, FL

31. Defensible Documentation for Nursing & Therapy: Part 2
Assessment & Plan: Clinical Decision Making
The ability to create defensible documentation that clearly and concisely supports medical necessity continues to challenge all disciplines providing care in home health. This session will help implement clinical decision making strategies that reflect skilled care for nursing and therapy documentation.
1.5 CE- N, T, NHA
Cindy Krafft, PT, MS, Kornetti & Krafft Health Care Solutions, Citrus Springs, FL

32. Meeting the Challenge of Management and Evaluation for the Care Plan
Management and Evaluation of the Care Plan is a skilled nursing service that is gaining interest from home health agencies since the Jimmo vs. Sebelius ruling by the U.S. Supreme Court. This session will start with the Medicare Coverage Guidelines for skilled management and evaluation of the care plan, how to identify patients that are appropriate for M&E, the medical conditions/diagnoses suitable for M&E, and features of an “unstable” caregiving situation. Next, we will examine the steps in developing the Plan of Care for a M&E patient including intervention statements, risks and safety issues, appropriate visit frequencies, and goal statements. We will also review OASIS items that offer support for that criteria that determine the appropriateness of the patient for M&E. Finally we will discuss visit documentation to support the critical points for M&E patients, using 3 scenarios of actual M&E episodes.
1.5 CE- N, T, NHA
Teresa Northcutt, BSN, RN, COS-C, HCS-D, AHIMA Approved ICD-10 Trainer, Teresa Northcutt Consulting, Middleton, MO

33. Cooking Up Success in the Revenue Cycle
The Centers for Medicare and Medicaid Services (CMS) continues to expand its requirements for both home health and hospice billing. These changes significantly impact both clinical and billing operations, as it means collection of additional data in order to be paid and, in some instances, disallowing payment of certain codes being used on claims. This session will provide an update on 2015 billing changes and provide the latest news on emerging requirements, including the latest on hospice claims submission and diagnosis coding, claims denials and appeals related to home health FTF encounter requirements and other emerging issues.
1.5 CE- N, T, NHA
M. Aaron Little, CPA & Leah Friederich, BKD, LLP, Springfield, MO

34. Community Paramedic-A Key Ingredient to Successful Healthcare
This session will bring you up to speed on the newly developed and emerging role of the Community Paramedic and how home care can be a vital partner. We will discuss the goals of a Community Paramedic program and reduce “role confusion” by identifying the community paramedic’s role within the healthcare team. We will present information on existing successful programs and the importance of bringing together stakeholders to assess unmet needs and develop community-based solutions. This session will provide you with the knowledge needed to become a successful collaborative partner.
1.5 CE- N, T, NHA
Kelly Cope, EMT-P, St. Charles Ambulance District, St. Charles, MO

35. OASIS-C1: Understanding Changes for Jan/Oct 2015
While the dust is settling and all the changes for reimbursement calculation have been implemented how are agencies handling the OASIS-C1 changes? This session will give an overview of all of the OASIS-C1 changes and provide specific guidance on ones that will now be answered differently. This session will also contain reimbursement changes that are affected by OASIS-C1 and changes to the Guidance manual. Guidance provided during this session will be strictly from regulatory information and will provide agencies with some of the details that they may have overlooked.
1.5 CE- N, T, NHA
Melinda Gaboury, COS-C, Healthcare Provider Solutions, Inc., Nashville, TN.

Friday, May 1, 2015
11:00-12:30

Stay for the grand finale closing session on Friday at 12:30 pm. $1,000 in Jackpot prizes will be drawn. You must be present to win.
To MAHC Members,

We are especially excited to participate in the conference this year as Heffernan’s CareProviders Business Insurance. Heffernan Insurance Brokers and Guide One have exclusive products available to specifically meet the insurance needs of care providers, which feature:

• All Property and Casualty Lines of Coverage
• New Workers’ Compensation Options
• Professional Liability Claims - Made or Occurrence
• Safety Programs for MAHC Members
• Additional discounts for MAHC Members
• High Limits and Improved Underwriting for your Business

With Heffernan’s CareProviders Business Insurance as your partner, you can spend more time taking care of your clients rather than spending time on insurance issues. Our professionals understand your industry’s unique insurance needs.

We invite you to stop by our booth at the MAHC Conference and learn more about these exciting new products! Bring your current policy for an ‘on-the-spot’ review. Let us show you how can improve your business’s bottom line:

• Review your Benefits and Health Care Reform Strategy
• Receive estimated Quotes for exciting new Products
• Ask about our new lower Workers’ Compensation rates

We look forward to seeing you at the MAHC Conference!

Michael Boone
Senior Vice President

Contact Us Today for Details!
Heffernan Insurance Brokers
16100 Swingley Ridge Road
Suite 250
St. Louis, MO 63017

Mike Boone
Senior Vice President
mikeb@heffins.com
636.489.0183
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www.HHAeXchange.com
sales@hhaexchange.com
1-855-803-1400
Full Conference Registration includes admission to all Annual Conference workshops, events and scheduled meals listed in the conference brochure schedule.

Nametags: Participants will be required to wear the conference nametag for admission to any event. Thursday and Thursday/Friday only participants will be identified by a separate/distinct nametag.

Hotel Information: Guest rooms are available at the Tan-Tar-A Resort at a special MAHC conference rate of $104 by calling 1-800-TANTARA or go to www.tan-tar-a.com, click on “reservations” and use group code ALHC. The cutoff date for room availability is March 31, 2015. The hotel is located on State Road KK off of Highway 54 in Osage Beach.

Special Needs: If you are disabled and require assistance or have special food needs, please submit your requirements to MAHC three weeks in advance of this event.

Considerations: Many people suffer with allergies, sensitivity to fragrances and asthma. Please limit fragrances.

Photo Release: From time to time we use photographs of conference participants in our promotional materials. By virtue of your attendance at the MAHC Annual Conference, MAHC reserves the right to use your likeness in such materials.
Prizes & Drawings

EXHIBIT HALL
PRIZE DRAWINGS

Many of the exhibitors will sponsor a prize at their booths. Be sure to fill out the “recipe” card during Exhibit hall hours to be eligible to win prizes given away on Thursday, April 30th at the closing of the exhibit hall. Be sure to bring a lot of business cards with you as well to share information with exhibitors.

VOTE for
BEST EXHIBITOR

Many of the exhibitors may choose to decorate their booths at the conference based on the theme *MAHC Has Your Recipe for Success* to be considered for the “Top Chef Award.” As the attendee you will get to vote on which booth you feel has the best decorations. The winning booth will receive $100 Visa Gift Card and first choice of booth space in the 2016 Exhibit Hall.

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5 STAR CONSULTANTS
HEALTHCARE SPECIALISTS

50/50 DRAWING/RAFFLE

The Home Care Research & Education Foundation dedicated to Home Care research education & scholarships, invites everyone to show your support by purchasing 50/50 tickets for a chance to win cash and get your name in the raffle for a chance to win some great prizes to be announced later.

LOOKING FOR A HANDOUT?

Handouts for all workshops are available on-line. Remember to download and print handouts for any workshops you plan to attend. Registered participants will receive the link to the handouts prior to the conference.
2015 Annual Conference & Home Care Exhibition
April 29 – May 1, 2015
Registration Form

Company: _______________________________________________________  Phone: ___________________________________
Address: ________________________________________________________  Fax: ______________________________________
City, State, Zip: ______________________________________________________________________________________________

<table>
<thead>
<tr>
<th>Attendance Selection</th>
<th>MAHC Member Rate</th>
<th>Non-Member Rate</th>
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<tr>
<td>Full Conference - 1 person</td>
<td>$465</td>
<td>$930</td>
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<tr>
<td>Full Conference - 2-5 people</td>
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<td>Full Conference - 6 or more people</td>
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<tr>
<td>Thursday Only</td>
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PLEASE PRINT OR TYPE

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<th>PARTICIPANT INFORMATION</th>
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TOTAL FEES ENCLOSED $ ____________________

Mail Registration & Payment to:
Missouri Alliance for Home Care
2420 Hyde Park, Suite A
Jefferson City, MO 65109-4731
Phone: (573) 634-7772  Fax: (573) 634-4374

Conference Cancellation Policy: Cancellations received by April 1, 2015 are eligible for a 90% refund. Cancellations received on or after April 2, 2015 are eligible for a 50% refund. No refunds granted for cancellations received after April 20, 2015. We will bill for unfulfilled reservations at the full rate.

CE Monitors Needed – Please Volunteer!

Name: ________________________________
Workshop #s: __________ __________ _____________

Name: ________________________________
Workshop #s: __________ __________ _____________

Name: ________________________________
Workshop #s: __________ __________ _____________
CLASSROOM MONITORS
Volunteer to be a classroom monitor and have a chance to win a relaxing weekend stay at the Tan-Tar-A Resort. To show our appreciation to those that volunteer, all classroom monitor names will be entered into this drawing. Please mark the box on the registration form that you would like to be a classroom monitor and Abby Havens will contact you. DON’T MISS this great opportunity!

PLANNING YOUR WARDROBE
Casual attire is appropriate for this conference. Be sure to bring a light jacket or sweater to the classrooms—classroom temperatures are often on the chilly side.

LOOKING FOR A HANDOUT?
Handouts for all workshops are available on-line. Remember to download and print handouts for any workshops you plan to attend. Registered participants will receive the link to the handouts prior to the conference.

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