



The Missouri Alliance for Home Care in partnership with the Association of Home & Hospice Care of NC presents...

THE CARING CONNECTION

2015–2016 Teleconference Series...

Why Participate? An investment in staff education is an investment in quality customer service for all types of agencies. For home health and hospice agencies, these hour-long teleconferences can be used to help meet the 12 hours per year educational requirements under the Medicare Conditions of Participation. For all providers, an educational investment in your staff pays off in quality care!

Super Customer Service begins with Super Staff Education!!

“The things I learn in these teleconferences help me provide better care for my patients and helps me in my personal life as well.”



July 9, 2015

TOPIC: The Aide's Role in Infection Prevention and Control

Speaker: Michelle D. White, MSN, RN

Description: This workshop will focus on understanding the basic principles of infection prevention and control. This workshop will also focus on Blood Borne Pathogens and the principles surrounding transmission and methods in which the aide can protect themselves and the patient.

August 13, 2015

TOPIC: The Aide's Role in Patient-Centered Care

Speaker: Kathie Smith, RN

Description: Patient Centered Care focuses on the patient as an individual and takes into account the individual person's likes, dislikes and what makes for a "good day" along with the tasks necessary to carry out the assigned plan of care. This teleconference will focus on how to see the patient as a unique individual in providing patient centered care.

September 10, 2015

TOPIC: The Aide's Role in Disaster Preparedness

Speaker: Cindy Morgan, RN, MSN, CHC, CHPN

Description: Being prepared for disaster is a must! This teleconference will concentrate on how the Nurse Aide can prep for disaster, both natural and man-made. Learn how to help the patients and families you provide care for be prepared as well. Knowing what to do in case of a disaster is vitally important to the well-being of yourself and the patients.

October 8, 2015

TOPIC: The Aide's Role in Legal Aspects of Documentation

Speaker: Cindy Morgan, RN, MSN, CHC, CHPN

Description: What is your Legal responsibility when documenting? This teleconference will focus on the importance of documentation to you, to your patients and your organization. Learn how appropriate documentation can help or lack of or inappropriate documentation can hurt as it relates to legal issues concerning your role and the care you provide.

November 12, 2015

TOPIC: The Aide's Role in Transferring Clients Safely

Speaker: Dave Tushar, PT, MBA

Description: This teleconference will focus on approaching the everyday challenges exist in patient care. Avoiding injury to your back, arms and legs is key to a successful patient encounter. Learn how to help your patients and caregivers while reducing the risk of injury to yourself through proper transfer techniques and increased awareness of body mechanics. These techniques not only help in your workplace but also your everyday life.

December 10, 2015

TOPIC: The Aide's Role in Communication

Speaker: Sherry Thomas, BSN, MPH, Senior Executive Vice President, AHHC of NC

Description: As the old song says, Santa Claus is coming to town! And hopefully everyone has communicated with Santa what they would like to see in their stockings this year! Effective communication is important for many reasons – but it is vitally important when the care we give patients and the compliance and payment requirements depend on it! Join us for this teleconference on the what, when, where and how of effective communication!

January 14, 2016

TOPIC: The Aide's Role in Skin Care/Decubitus Ulcers

Speaker: Sherry Thomas, BSN, MPH, Senior Executive Vice President, AHHC of NC

Description: They say beauty is only skin deep and we all know that true beauty comes from within. The care and attention aides give our patients can be a beautiful thing - so necessary in preventing skin breakdown and often serious complications. This teleconference will address not only the basics in skin care, but will review the various complications that can arise with inadequate skin care and the preventive techniques and tips that will help prevent these complications.

February 11, 2016

TOPIC: The Aide's Role in Safety in the Home for the Nurse Aide

Speaker: Cindy Morgan, RN, MSN, CHC, CHPN

Description: Your safety is a priority! This presentation will focus on common safety hazards/concerns for Nurse Aides providing care for patients in their home. Learn how to address safety concerns that may occur in the home with your patients and families.

March 10, 2016

TOPIC: The Aide's Role in Caring for Patients with Alzheimer's Disease

Speaker: Michelle White, MSN, RN

Description: Alzheimer's disease (AD) is a type of dementia that affects thought, memory, and language. Scientists think that as many as 4.5 million Americans suffer from AD. About 5 percent of men and women ages 65 to 74 have AD, and nearly half of those age 85 and older may have the disease. As the disease gets worse, people often need more and more care. This can be hard for caregivers and can affect their physical and mental health, family life, job and finances. In-home aides play a vital role in helping to care for these patients and provide important respite to family caregivers. This teleconference will assist the in-home aide in being able to describe the role they play in helping to manage patients with Alzheimer's in the home.

April 14, 2016

TOPIC: The Aide's Role in Caring for Patients with Diabetes

Speaker: Kathie Smith, RN

Description: People with diabetes are more susceptible to many other illnesses and, once they acquire these illnesses, often have worse outcomes than people without diabetes. The cost of diabetes in the United States totals in excess of \$130 billion. This teleconference will focus on assisting your in-home aides in understanding diabetes, its causes and treatment, high and low blood sugar symptoms and the impact of the disease on individuals under their care. The in-home aide will be able to describe the role they play in helping to notice and manage symptoms associated with diabetes.

May 12, 2016

TOPIC: The Aide's Role in Health Literacy

Speaker: Cindy Morgan, RN, MSN, CHC, CHPN

Description: Did you know that, according to the latest reports, nearly nine out of ten adults may not have the skills needed to take care of their health? This presentation will define health literacy, its impact on our patients, families and the healthcare system. Learn how you can help patients who have low health literacy skills.

June 9, 2016

TOPIC: The Aide's Role in Nutrition and Food Handling

Speaker: Kathie Smith, RN

Description: This teleconference will cover the importance of nutrition and hydration in health and the importance of safety in preparing and handling food.

FOR MORE INFORMATION ON THESE AND OTHER EDUCATIONAL ACTIVITIES GO TO:

www.homeandhospicecare.org