The Missouri Alliance for Home Care presents

2016 Annual Conference and Home Care Exhibition

Focus on the Future with MAHC!

Conference
April 27-29, 2016
Tan-Tar-A Resort • Osage Beach, MO
Are you focused on the future? MAHC can help you focus by bringing you the perfect combination of workshops, speakers, and networking opportunities. Industry experts, state and federal regulators and policy makers plus an innovative home care exhibition will help you see a clear picture of the future. This year we will say goodbye to Mary Schantz at the business meeting followed by a reception to honor her and her service. Assemble your team for 2016 and come prepared to “Focus on the Future”.

**Keynote Address:**

**Home Care is a Marathon, Developing a Marathon Mentality**

Matt Jones

**Friday, April 29th**

11:15 a.m.-12:45 p.m.

Matt’s presentation shows all home care professionals how to attain VICTORY by developing their “Marathon Mentality” and crossing their Finish Line! Gain inspiration, motivation, and skills designed to boost your career to new heights from Matt’s inspiring story from being a three time cancer conqueror to going through a bone marrow transplant, to re-learning how to walk, to running seven marathons on seven continents.

NO CE

**Business Meeting & Reception**

**Honoring Mary Schantz:**

The Annual Business Meeting will be held on Thursday, April 28th followed by a reception to honor long time Executive Director Mary Schantz.

Meet the new MAHC Board of Directors and participate in the associations’ business. Mary Schantz will give her last staff report and articulate personal thoughts on the past and the future.

**Awards Luncheon & Guest Speaker**

**Wednesday, April 27th**

12:00-1:30 p.m.

Please join us for lunch as we honor the home care award winners for 2016 and hear from Herb Kuhn, President of Missouri Hospital Association & member of MedPAC, who will be discussing the bright vision for Home Care in the healthcare market place.
2016 MAHC Conference Schedule

Tuesday, April 26
5:00-6:00 p.m. - Early Bird Check-In

Wednesday, April 27
7:30 a.m. – Conference Registration
8:00-10:00 a.m. – Breakfast, Bureau Update
10:15-11:45 a.m. – Concurrent Sessions
12:00-1:30 p.m. – Awards Luncheon & Guest Speaker: Herb Kuhn, Missouri Hospital Association
Award luncheon sponsored by: Visiting Nurse Assoc. of Kansas City
1:45-3:15 p.m. – Concurrent Sessions
3:30-5:00 p.m. – Concurrent Sessions
Dinner on your own
7:30-9:00 p.m. – Exhibit Hall Drinks & Dessert Reception with vendors
Sponsored by: Enterprise Fleet Management Services
9:00-11:00 p.m. – Join Colleagues for a fun filled “Ultimate Game Show”
Sponsored by: Kinnser Software

Thursday, April 28
7:00 a.m. – Conference Registration
7:00- 9:00 a.m. – Exhibit Hall Opens with Breakfast
9:15-10:45 a.m. – Concurrent Sessions
11:00 a.m.-12:30 p.m. – Concurrent Sessions
12:30-2:30 p.m. – Final exhibit Hall session- lunch/prize drawings (Must Be Present to Win!)
2:45-4:15 p.m. – Concurrent Sessions
4:15 p.m. – Business Meeting & Retirement Reception for Mary Schantz
Reception sponsored by: BKD, LLP
Free Evening!

Friday, April 29
7:00-8:00 a.m. – Breakfast
8:15-9:15 a.m. – Concurrent Sessions
9:30-11:00 a.m. – Concurrent Sessions
11:15 a.m.-12:45 p.m. – Keynote
Sponsored by: FirstCall Homecare
Closing Ceremony & end of MAHC Annual Conference
Grandprize drawing - must be present to win!

Bureau Update:
Is History Repeating Itself?
Bureau Updates for Home Health & Hospice Agencies

Lisa Coots, RN,
Bureau Administrator, Bureau of Home Care and Rehabilitative Standards

Wednesday- Opening General Session with Breakfast
8:00 a.m. - 10:00 a.m.

Come hear the latest news from the Bureau of Home Care and Rehabilitative Standards regarding both HHAs and Hospices. Among an assortment of topics, the session will include looking back at past HHA regulations, comparing those to the new ones, and then gazing at how these will take us into the future. No CE

MAHC is offering once again the opportunity for agencies to send staff for one day to listen to state speakers such as Jessica Dresner, Director, MMAC, Kim O’Hara, MO HealthNet Program & Policy Manager, FSD, the Attorney General’s Office and many more. Enjoy the exhibit hall visiting with the many great exhibitors and networking with colleagues from around the state. Please see the registration page for more information on the one day rate.
Continuing Education Opportunities

Continuing Education:  
N - Nursing CE  
T - Therapy CE  
NHA - Nursing Home Administrator Clock Hours

Nursing CEs - Missouri Alliance for Home Care is an approved provider of Continuing Nurses Education by the Midwest Multistate Division, an accredited approver by the American Nurses Credentialing Commission on Accreditation.

Therapist CEs - In recognition of this program, the Therapy Continuing Education Hours have been awarded by Missouri Alliance for Home Care, in co-sponsorship with the Missouri Physical Therapy Association.

Nursing Home Administrator Clock Hours - approved under MAHC's training agency number TA-127-217.

Most workshops are approved for continuing education for nurses, therapists, nursing home administrators and will be identified as such with an “N” for Nursing CE, a “T” for Therapy CE, and “NHA” for Nursing Home Administrator Clock Hours. Those workshops which do not yield any CE credit are marked “No CE”.

An individual may accumulate a maximum of 11.5 Nursing CE hours. Therapy CE’s have been submitted and are pending approval.

Wednesday, April 27, 2016  
10:15 a.m. - 11:45 a.m.

1. Focus on Interdisciplinary Approach to Managing a Patient with Chronic Lung Disease in the Home  
Part 1  
COPD is one of the leading diagnoses for re-hospitalization. Homecare clinicians have to be competent and confident in treating this population. This course begins with a brief A & P refresher, then shows an evidenced based approach to the examination of the patient with COPD, even those pesky OASIS items! But you will have to come to Part 2, to learn more about treating the patient with COPD!  
1.5 CE – N, T, NHA-PC  
Nikki Krueger, PT, COS-C, RBC, Limited, Olathe, KS

2. Avoiding Future Survey Deficiencies through Defensive Documentation and Following Standards  
A review of regulatory deficiencies, discussion of the type of findings that led to the deficiencies, and how to document practice to avoid future deficiency citations. A Missouri survey staff supervisor will discuss the most common survey findings. Some strategies to avoid future deficiencies will be shared.  
1.5 CE – N, T  
Lisa Coots, RN, Bureau Administrator, Bureau of Home Care & Rehab Standards, Jefferson City, MO

3. Focus on Medicare Billing Updates  
This workshop will assist home health agencies and providers to stay informed of Medicare updates, new regulations, top billing errors and resolutions, in addition to offering reminders about the available resources and self-service tools offered by CGS.  
1.5 CE – N, T  
Nykesha Scales, BS Business, Senior Provider Relations Representative, CGS Administrators, LLC, Des Moines, IA

4. How to Build a Case Management System that Leads to Success  
Simple strategies for effective home care case management will be given in the presentation so that you can implement a case management model in your agency! These will include such areas as selection of case management teams, communication between the teams, completing OASIS in a standardized manner, admission and recertification conferences, and more!  
1.5 CE – N, T, NHA  
Sharon Litwin, RN, BSHS, MHA, HCS-D, 5 Star Consultants, Camdenton, MO

5. Home Adaptation for Function and Safety - The Future is Now  
This workshop provides examples of home adaptations to address functionality and safety in the patient’s home. Areas of focus include accessibility outside of the home, entry into the home and individualized areas within the home: kitchen, bath, living and bedroom. Adaptations range from small and inexpensive to high-end commercial level.  
1.5 CE – N, T, NHA  
Scott DeHart, RPT, Golden Valley Memorial Hospital Home Services, Clinton, MO

Looking For A Handout?  
Handouts for all workshops are available on-line. Remember to download and print handouts for any workshops you plan to attend. Registered participants will receive the link to the handouts prior to the conference.
6. **How Well Are You Managing Managed Care?**
   This workshop will provide a basic understanding of the various Managed Care plans. It will also cover the processes involved with contracting with a Managed Care plan and ensuring accurate and appropriate reimbursement for services provided.
   1.5 CE – N, T, NHA
   Melissa McCall & Monica Mundy, Mueller Prost, St. Louis, MO

7. **2016 Focused on Documentation Necessities**
   This workshop will allow home health staff members to obtain information in order to evaluate the documentation required for home health charts to pass medical review by third party reviewers. Clinicians that require a deeper understanding of face-to-face documentation requirements and therapy documentation will not want to miss this session.
   1.5 CE – N, T

8. **Focus on Interdisciplinary Approach to Managing a Patient with Chronic Lung Disease in the Home Part 2**
   Now that you have assessed the patient with COPD, let’s start treating the patient! From scooping the diaphragm to a better cough, there are several tools for your toolbox. Then we will discuss when it might be time to talk about Hospice. And that’s ok too!
   1.5 CE – N, T, NHA-PC
   Nikki Krueger, PT, COS-C, RBC, Limited, Olathe, KS

9. **Their Future in Your Hands: Peristomal Skin Issues and Fistula Management**
   This session will provide an overview of the complicated abdomen. It will provide didactic and hands-on opportunities to learn ostomy basics including types, care, preventing and managing peristomal skin issues and pouching supplies. Presenter will also review types of fistulas and their challenges with the key goals for care.
   1.5 CE – N, T, NHA-PC
   Amy Bierk, RN, CWOCN; Kim Mitchell, RN, Boone Hospital Wound Healing Center, Columbia, MO

10. **Focus on the Future of Cash Flow**
   This workshop will provide an update on 2016 billing changes and provide the latest news on home health and hospice claims submission requirements, hospice payment changes related to new dual routine home care rates and service intensity add-on, claims denials and appeals related to home health FTF encounter requirements, and other emerging issues.
   1.5 CE – N, T
   M Aaron Little, CPA, BKD, LLP, Springfield, MO

11. **Making Informed Decisions: Consenting and Refusing Treatment**
   This workshop will present the elements of informed patient decision making for treatment, the importance of informed refusals, and informed consents to treatment. This session will include documentation requirements and legal issues related to informed decisions. The failure to provide accurate and complete information can result in patients making poor decisions or potential legal liability.
   1.5 CE – N, T, NHA-PC
   Sheryl Feutz-Harter, JD, MSN, Bryan Cave LLP; Connie Grisham, RN, BSN, Visiting Nurse Association, Kansas City, MO

12. **Pediatric Home Care: Sharpening Your Focus**
   Join colleagues from the MAHC Pediatric Home Care Task Force to discuss the work of the Task Force over the past year. Presenters will discuss common barriers to care for providers and kids, including reimbursement rates, pediatric trained staff and family dynamics. The presenters will also discuss their collaborations with the major children’s hospitals and the joint initiatives they are working on in Jefferson City and Washington DC.
   1.5 CE – N, T
   Robin Gladwill, Integrity Home Care, Springfield, MO

13. **Hospice: The Future Unfolding**
   This workshop will allow hospice staff members to get a look at adjustments that are currently being rolled out in hospice that affect how hospice gets paid and are linked to clinical decisions. This session will also assist in evaluating the documentation required for hospice charts to pass medical review by third party reviewers.
   1.5 CE – N, T
14. The Home Health Proposed Conditions of Participation: Focus on Quality Patient Care
This workshop will examine CMS’ proposed changes in the Home Health Conditions of Participation and review the anticipated regulatory reforms and how agencies can begin to prepare today.
1.5 CE – N, T
DeAnn Briscoe, RN, BSN, COS-C, Foundation Management Services, Inc., Denton, TX

15. Sharpen Your Focus: Documentation to Reduce Medicare Denial/Fraud Risk
Learn how to protect yourself from medical review and home health fraud charges with documentation to meet Medicare criteria for homebound status, medical necessity, coordination of care, and support of case-mix reimbursement points. Take home a case conference tool to determine whether to recertify or discharge and a pre-payment audit tool.
1.5 CE – N, T
Teresa Northcutt, BSN, RN, COS-C, HCS-D, Teresa Northcutt Consulting, Middleton, MO

16. Focus on Medicare Clinical Updates
This presentation will provide Medicare home health clinical updates, top denial errors and resolutions. Self-service tools and resources will be provided for future reference. Information presented and discussed will assist home health agencies and clinicians to have fewer denials in documentation submissions.
1.5 CE – N, T, NHA
Sandy Decker, RN, BSN, Senior Provider Education Consultant, CGS Administrators, LLC, Des Moines, IA

17. Verbal Defense and Influence
The purpose of this workshop is to learn the skills and have the confidence necessary to redirect a person’s behavior with words in order to provide maximum compliance, collaboration, and cooperation. The seminar will also teach the participants how to be mindful of personal safety at all times.
1.5 CE – N, T, NHA
Philip Cox, PhD, Phelps County Regional Medical Center, Rolla, MO

18. Success Strategies in New Care Delivery Environments, Part 1
To succeed in today’s increasingly integrated care delivery models home care providers will need a heightened level of financial and leadership skills. This workshop will provide an overview of the emerging opportunities for new product lines and delivery models to address the growing needs of seniors and other patient populations.
1.5 CE – N, T, NHA
Mark Sharp, Partner & Karen Vance, Managing Consultant, BKD, LLP, Springfield, MO

Thursday, April 28, 2016
9:15 a.m. - 10:45 a.m.

19. Training Participants on the CDS Program
How do you train participants to be the employer of their attendant and be successful in the CDS program? How do you empower CDS participants to utilize the flexibility and independence that this self-directed program was created to do? This workshop will cover such topics as hiring a good personal care attendant, self-direction and the vendor’s contractual responsibility in participant training as outlined in the Code of State Regulations.
1.5 CE – N, T
Amy Cichacki, Paraquad, Inc., St Louis, MO

20. Working Together to Prevent Fraud in the Medicaid Program
Come learn more about MMAC and how we can work together to prevent fraud, waste and abuse in the Medicaid program. Topics discussed will include proper documentation needed, audits, investigations, and tips on how you can help us prevent fraud.
1.5 CE – N, T, NHA
Mike Valley, Investigator II, Missouri Medicaid Audit & Compliance, Jefferson City, MO

21. How to Be Ready for QAPI Home Care
Proposed Home Health CoPs have QAPI as a condition and therefore agencies must have a grasp on the concepts, development, implementation and analysis of QAPI. This session will discuss how to identify what you should monitor, along with how to compile, analyze, and trend. Most importantly, it will show you how to implement action plans.
1.5 CE – N, T, NHA
Sharon Litwin, RN, BSHS, MHA, HCS-D, 5 Star Consultants, Camdenton, MO

22. The Missouri Medicaid Fraud Control Unit – An Overview
This workshop will present information on the Missouri Medicaid Fraud Control Unit, an overview of criminal and civil regulations governing health care fraud and abuse cases, and best practices for compliance.
1.5 CE – N, T, NHA
John Kopp, Deputy Director; Lauren Richardson, Investigator, Missouri Attorney General’s Office, Jefferson City, MO

SAVE THE DATE FOR 2017
MAHC Annual Conference & Exhibition
April 26-28, 2017
23. Success Strategies in New Care Delivery Environments, Part 2
To succeed in today’s increasingly integrated care delivery models home care providers will need a heightened level of financial and leadership skills. This workshop will provide an overview of the emerging opportunities for new product lines and delivery models to address the growing needs of seniors and other patient populations.
1.5 CE – N, T, NHA
Mark Sharp, Partner & Karen Vance, Managing Consultant, BKD, LLP, Springfield, MO

24. MO HealthNet Program Eligibility - State Regulations, Program Policies and Future Family Support Division Processes
This workshop provides an introduction to the Family Support Division current and future processes customers may encounter when making application for MO HealthNet programs, MO HealthNet for the Aged, Blind and Disabled (MHABD), Ticket to Work Health Assurance (TWHA), Qualified Medicare Beneficiaries program (QMB), Specified Low Income Medicare Beneficiaries (SLMB), Supplemental Aid to the Blind (SAB), and Blind Pension (BP) programs, in addition to annual review processes.
1.5 CE – N, T, NHA
Kimberly O’Hara, MO HealthNet Program & Policy Manager, Department of Social Services - Family Support Division, Jefferson City, MO

25. Your Agency’s ICD-10 6 Month Checkup
Many agencies have been overwhelmed with the specificity required for ICD-10 and have been struggling with RTPs for incorrect codes, decreased productivity, and cash flow disruptions. If your agency is experiencing any of these challenges, you’re not alone. This session will inform you of the revisions to the guidelines, review common errors seen in agencies causing delay in billing and rejections, as well as future denials.
1.5 CE – N, T, NHA
Sharon Litwin, RN, BSHS, MHA, HCS-D, 5 Star Consultants, Camdenton, MO

26. Missouri Medicaid Audit and Compliance Updates (MMAC)
This workshop will cover a brief overview of PDN audit expectations, updates to include new CDS quarterly and annual reports, new HCBS proposals, an upcoming CDS workshop, new material for designated manager training and provider update training as well as the new telephony rule, enrollment requirements and how telephony can affect provider billing.
1.5 CE – N, T, NHA
Jessica Dresner, M.Ed., MMAC, Jefferson City, MO

27. The DMH Division of Developmental Disabilities Differences
This workshop will assist state plan providers in understanding the mission and structure of the Division of Developmental Disabilities while illustrating the differences between state plan services and Division services. Learn how to apply for a contract with the Division which includes initial and ongoing requirements of service delivery.
1.5 CE – N, T, NHA
Wanda Russell, DMH/Division of Developmental Disabilities, Mental Health Manager II, MO Department of Mental Health, Rolla, MO

28. The Future in Revenue Cycle Management
This workshop will allow home health staff a deeper dive into the world of revenue cycle management. Billers, collectors, managers, administrators, come one come all! If you need a better understanding of what it takes to get paid for home health services you will not want to miss this session.
1.5 CE – N, T

29. Focus on Success: Your Next State Survey
This workshop will examine the nine Conditions of Participation and corresponding G-tags surveyors use in State Surveys and how to prepare your agency for success before the surveyor arrives.
1.5 CE – N, T
DeAnn Briscoe, RN, BSN, COS-C, Foundation Management Services, Inc., Denton, TX

Thursday, April 28, 2016
11:00 a.m. - 12:30 p.m.

CLASSROOM MONITORS NEEDED!
Volunteer to be a classroom monitor and have a chance to win a relaxing weekend stay at the Tan-Tar-A Resort. To show our appreciation to those that volunteer, all classroom monitor names will be entered into this drawing. Please mark the box on the registration form that you would like to be a classroom monitor and Abby Havens will contact you. DON’T MISS this great opportunity!
30. Division of Senior and Disability Services Updates

DSDS will provide updates regarding Division policy, memos and regulations regarding the Medicaid Home and Community Based Services authorized by DSDS. Jessica will answer questions from HCBS providers and their staff to assist in gaining a thorough understanding of HCBS policy and Division processes in order to achieve the best possible outcomes for HCBS participants.

1.5 CE – N, T, NHA

Jessica Bax, MPA, Missouri Department of Health & Senior Services, Jefferson City, MO

31. 2016 Home Health PPS: Focus Beyond Today

This workshop will allow home health staff a detailed look at the case mix changes for 2016, as well as rate changes and G code changes for clinicians. Participants will leave with a list of things that they can do to be involved in making a system wide impact in home health. All need to be present for this informative session!

1.5 CE – N, T, NHA


32. Examine & Improve Your Quality of Patient Care Star Rating

This workshop will identify specific factors that affect an agency’s Quality of Patient Care Star Rating including statistical significance, risk adjustment, accurate OASIS data collection based on CMS authoritative guidance, and appropriate assessment and documentation strategies aimed at achievement of optimal quality measures and Star Ratings.

1.5 CE – N, T, NHA

Rhonda Crawford, BSN, RN, CHCE, HCS-D, HCS-O, COS-C, Foundation Management Services, Denton, TX

33. Future Profitability Relies on Understanding Wage Hour Regulations

The future of your organization will depend on your knowledge and understanding of new wage and hour regulations. The new regulations will be very expensive however, compliance is attainable and affordable for all organizations if you understand the wage hour regulations and pay plans.

1.5 CE – N, T, NHA

Bill Ford, SESCO Management Consultants, Bristol, TN

34. Destroy the Negatives: Dealing with Difficult Patients

This workshop will identify strategies to deal with difficult patient situations in implementing process measures, achieving outcome improvement, dealing with “non-compliance” and keeping staff safe. Update your process to discharge a patient with unmet goals, appropriate notification forms and key documentation points to avoid regulatory issues, and identify intake best practices to avoid accepting patients that are inappropriate for home care.

1.5 CE – N, T, NHA

Teresa Northcutt, BSN, RN, COS-C, HCS-D, Teresa Northcutt Consulting, Middleton, MO

35. Are ADRs on Your Hospice's RADAR? The Future of Audits and How to Survive

Hospices have been in the cross hairs of the Medicare auditors for nearly a decade now. It is no longer a question IF you will have ADRs, but WHEN. Documentation will be key to ensure your proper payment. This session will take Annette’s experience as an auditor with the Fiscal Intermediary, and use it to provide insights to the ADR and appeal system.

1.0 CE – N, T, NHA

Annette Lee, RN, MS, COS-C, AHIMA ICD-10 Trainer, Provider Insights, Des Moines, IA

36. A Taste of Mental Health First Aid

This is a groundbreaking public education program that helps the public identify, understand, and respond to signs of mental illnesses and substance use disorders. The Missouri Department of Mental Health, National Council and the Maryland Department of Health and Mental Hygiene are the partnership for MHFA-USA and is responsible for the development and promotion of this innovative program.

1.0 CE – N, T, NHA

Vickie Epple, MBA, Missouri Department of Mental Health, Jefferson City, MO

37. Hiring and Retention: Building the Future

Learn why employee retention strategies have drastically changed over the last few years plus how to stay on top of the changing dynamic. This session explains some of the most cutting edge business thought processes pertaining to your employees, ensuring you achieve greater productivity and profitability.

1.0 CE – N, T, NHA

Rodney Long, CBC, Ascend Business Strategies, Jefferson City, MO
38. New Galaxies for Patients with Neurocognitive Disorders
This workshop will define patient centered care and offer insight into how to achieve it. Attendees will develop a greater understanding of models of memory care that can reduce the use of psychotropics and will discuss the ethical usage of “therapeutic fib” or “reality”.
1.0 CE – N, T, NHA-PC
Lauren Erdelen, Executive Director, Family Partners, St. Louis, MO

39. Care Management & Medical Management: Teamwork for the Future
This workshop will use actual hospital and rehab discharge scenarios so that clinicians can learn what ethical dilemmas arise when more patients choose to discharge home. Participants will review and discuss resolutions using tools such as assessment and medication, education and resourcing, documentation and reporting.
1.0 CE – N, T, NHA
Cathy Pasierb, MSW, LCSW, GCM; Linda Priaulx, Continuum, St. Louis, MO

40. Focus on the Present EVV Rule and Create Your Future Success
This workshop will explore the EVV rule and regulation to compare with your agency’s best practices and operating procedures for Medicaid In-Home and CDS programs. We will examine different EVV systematic approaches to meet documentation requirements and recording of tasks and service categories and discuss when timesheets are appropriate, how to identify problematic issues, validate and resolve for accurate documentation.
1.0 CE – N, T
Elisa Pellham, RN, Integrity Home Care, Lee’s Summit, MO

41. Filter Out Symptom Coding
One of the challenges of ICD-10-CM coding is identifying when to use/not use symptom codes instead of or in addition to diagnosis codes. We will review the Coding Conventions and guidelines on symptom coding, then focus on home health scenarios for coding pain, gait and mobility problems, incontinence, and other symptom coding confusion.
1.5 CE – N, T
Teresa Northcutt, BSN, RN, COS-C, HCD-S, Selman-Holman & Associates, LLC, Denton, TX

42. Surviving Survey, Avoiding Sanctions: Focus on What Every HHA Needs to Know
Home health agencies have struggled with the implementation of the new Survey Sanctions for five years, and we continue to see more conditional citations than ever before nationally. This session will discuss the survey process, the top citations and the “real life” issues that get us into these binds! We will ensure you have an outline for your own “Survey Readiness Manual” and have the tools you need to be successful!
1.5 CE – N, T
Annette Lee, RN, MS, COS-C, AHIMA ICD-10 Trainer, Provider Insights, Des Moines, IA

43. What Does the Future Hold for OASIS?
Change is inevitable and the future of OASIS is no exception. Come to this workshop to see what the future holds for OASIS. Also, get a review on how the OASIS fits into the survey process and how your agency can ward off deficiencies in future surveys.
1.5 CE – N, T, NHA
Joyce Rackers, RN & Fern Dewert, RN, Bureau of Home Care & Rehab Standards, Jefferson City, MO

44. Unlock the Keys to Success in the Future: Clinical Targets for Care Programming
New Care and Programming Models from the Affordable Care Act have arrived, and Home Health Providers face changes that alter many of our historical care practices. Episodic Bundling, Value-Based Purchasing (VBP), Comprehensive Care for Joint Replacements (CCJR), Readmission efforts and Star Ratings challenge the status quo for Post-Acute Providers. The care refinement prompted by these reforms offer GREAT OPPORTUNITIES for Home Health agencies willing to reinvent clinical programming for current day outcome goals.
1.5 CE – N, T
Kimberly McCormick, RN, BSN, Home Health Strategic Management, LLC, Lansing, MI

45. Reducing Hospital Readmissions: The Importance of Medication Management & Partnering with Community Resources
This workshop will educate how each healthcare provider can reduce the risk of re-hospitalization for their clients, stresses the importance of communication during transition points, identifies and explains different risk factors and describes the risk medications contribute when not managed correctly.
1.5 CE – N, T, NHA
Melanie Upshaw, Integrity Pharmacy, Springfield, MO

Friday, April 29, 2016
9:30 a.m. - 11:00 a.m.
Home care and hospice are constantly facing regulatory revisions, which is making it more difficult than ever for administrators and field staff to stay on top of these evolving markets.

Your home care and hospice experts at 5 Star Consultants offer a full suite of services to help guide you through these changing times and ensure your agency achieves the best patient outcomes!

Our services include:
- Clinical and Regulatory Guidance
- Home Care Coding and OASIS Review
- Hospice Diagnosis Coding and Review
- Leadership Training and Support
- Operations Assessment
- QAPI, QI and Clinical Record Reviews
- Manuals and Job Descriptions
- Customized Educational Webinars

Contact us today so you can start exceeding your goals and achieving success tomorrow!

5starconsultants.net
866.428.4040
**Ultimate Game Show Challenge**

**Wednesday, April 27th**

9:00-11:00 p.m.

The Ultimate Game Show Challenge is a fast-paced, high energy, interactive event. We have taken the best from television game shows and put them together in one fast action trivia event.

As part of a team you may be asked to answer trivia questions, team challenge questions, or you may even get to perform a physical challenge. The whole group will be broken down into four different teams. Each team will battle against each other. Only one team can be crowned...Winner!

So brush up on your trivia, remember your geography and get ready to recall old television theme songs. See if you can outwit and outplay your fellow teammates. Visit with old friends & meet some new ones. Free to all conference attendees! Please join us!

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**Exhibit Hall**

**Wednesday, April 27th**

&

**Thursday, April 28th**

April 27th - Reception - 7:30-9:00 p.m.
April 27th - Ultimate Game Show – 9:00-11:00 p.m.
April 28th - Exhibit hall opens with Breakfast - 7:00-9:00 a.m.
April 28th - Exhibit hall final session with lunch/prize drawings – 12:30-2:30 p.m.

The exhibit hall will open on Wednesday evening from 7:30-9:00 p.m. with a dessert & drinks reception. Get a first view of this year’s exciting exhibition, visit with past exhibitors and meet new ones. The exhibit hall will open again on Thursday morning with breakfast served from 7:00-9:00 a.m. and then again from 12:30-2:30 p.m. as a final session with lunch and prize drawings.

Come join your friends after the reception on Wednesday night and keep the excitement going in Salon C for the “Ultimate Game Show” sure to be exciting & fun for everyone!
Prizes & Drawings

Exhibit Hall Prize Drawings
Many of the exhibitors will sponsor a prize at their booths. Be sure to fill out the “focus” card during Exhibit hall hours to be eligible to win prizes given away on Thursday, April 28th at the closing of the exhibit hall. Be sure to bring a lot of business cards with you as well to share information with exhibitors.

50/50 Drawings/Raffle
The Home Care Research & Education Foundation dedicated to Home Care research education & scholarships, invites everyone to show your support by purchasing 50/50 tickets for a chance to win cash and get your name in the raffle for a chance to win some great prizes.

Vote for Best Exhibitor
Many of the exhibitors may choose to decorate their booths at the conference based on the theme Focus on the Future with MAHC to be considered for the “Highly Focused Award”. As the attendee you will get to vote on which booth you feel has the best decorations. The winning booth will receive a $100 Visa Gift Card and first choice of booth space in the 2017 Exhibit Hall.

Grand Prize Drawings
Stay for the grand finale closing session on Friday at 12:45 pm. $1,000 in Jackpot prizes will be drawn. You must be present to win.
A specialized insurance program for Missouri Alliance for Home Care Members

Caring for your business, while you care for others

Your Home Care business is unique. So, your insurance program should be too. That’s why Heffernan Insurance Brokers has partnered with The Hanover Insurance Group to deliver a specialized program for you that offers protection against the risks your business faces, so that you can focus on providing quality care and comfort for your clients—without interruption, without compromise.

Devoted to complete coverage for your practice

Our unique program offers core and specialized coverages including:

- Professional Liability
- General Liability
- Abuse & Molestation
- Property
- Fidelity & Crime
- Commercial Auto
- Umbrella Liability
- Valuable Risk Management Resources

Contact Us Today

So why not start getting the protection you need? To learn more about this program designed especially for home care and hospice providers, contact us today at 636-489-0183.
Full Conference Registration: includes admission to all Annual Conference workshops, events and scheduled meals listed in the conference brochure schedule.

Nametags: Participants will be required to wear the conference nametag for admission to any event. Thursday and Thursday/Friday only participants will be identified by a separate/distinct nametag.

Hotel Information: Guest rooms are available at the Tan-Tar-A Resort at a special MAHC conference rate of $104 by calling 1-800-TANTARA or go to www.tan-tar-a.com, click on “reservations” and use group code ALHC. The cutoff date for room availability is March 26, 2016. The hotel is located on State Road KK off of Highway 54 in Osage Beach.

Special Needs: If you are disabled and require assistance or have special food needs, please submit your requirements to MAHC three weeks in advance of this event.

Considerations: Many people suffer with allergies, sensitivity to fragrances and asthma. Please limit fragrances.

Photo Release: From time to time we use photographs of conference participants in our promotional materials. By virtue of your attendance at the MAHC Annual Conference, MAHC reserves the right to use your likeness in such materials.
**Registration Form**

Company: ___________________________________________ Phone: ________________________________

Address: ___________________________________________ Fax: ________________________________

City, State, Zip: ______________________________________________________________________________

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<tr>
<th>Attendance Selection</th>
<th>MAHC Member Rate</th>
<th>Non-Member Rate</th>
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<tr>
<td>Full Conference - 1 person</td>
<td>$475</td>
<td>$950</td>
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<td>Full Conference - 2-5 people</td>
<td>$425 each</td>
<td>$950</td>
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<tr>
<td>Full Conference - 6 or more people</td>
<td>$365 each</td>
<td>$950</td>
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<td>Thursday Only</td>
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<td>Thursday &amp; Friday Only</td>
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<td>$750</td>
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**PLEASE PRINT OR TYPE**

**PARTICIPANT INFORMATION**

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<th>Name</th>
<th>Email</th>
<th>Full Conference Fee</th>
<th>Thursday Only Fee</th>
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**TOTAL FEES ENCLOSED $_________**

**Mail Registration & Payment to:**
Missouri Alliance for Home Care
2420 Hyde Park, Suite A
Jefferson City, MO 65109-4731
Phone: (573) 634-7772 Fax: (573) 634-4374

**Conference Cancellation Policy:** Cancellations received by April 1, 2016 are eligible for a 90% refund. Cancellations received on or after April 2, 2016 are eligible for a 50% refund. No refunds granted for cancellations received after April 20, 2016. We will bill for unfulfilled reservations at the full rate.

**Classroom Monitors Needed – Please Volunteer!**

*See page 7 for details.*

Name: ___________________________________________ Workshop #s: __________________

Name: ___________________________________________ Workshop #s: __________________

Name: ___________________________________________ Workshop #s: __________________

Name: ___________________________________________ Workshop #s: __________________

Missouri Alliance for Home Care
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