

Hospice ADRs

Webinar & Audio Recording • Wednesday, February 7, 2018 • 10:30 am—12:00 pm CST

The Centers for Medicare and Medicaid Services (CMS) have the authority to perform pre- and post- payment medical reviews of hospice Medicare claims. With an ever increasing focus on fraud, abuse, and waste, ADRs (Additional Development Requests) have become a harsh reality for all post-acute providers, including Hospice. Prepayment reviews have increased at an alarming rate, resulting in payment delays, payment denials and administrative headaches. This session will help Hospices become proactive and develop strategies to effectively respond to ADRs, in an effort to minimize denials.

Participants will be able to:

- Define the terms Probe Edit, Additional Development Request and Targeted Medical Review
- Identify the difference between technical and medical claim denials
- List the five (5) levels of appeals, and timelines associated with each level
- Identify strategies for managing and responding to ADRs
- Identify practices and scenarios that can potentially trigger an ADR

Presenters: **Donna Berry** has nearly twenty years of experience in Home Healthcare Management at the operational and leadership level. At Richter Healthcare, Donna works directly with Home Health and Hospice clients across the country to offer best practice solutions to operational challenges. She directs a team of specialists who provide the complete revenue cycle process for home health and hospice agencies, small to large.

Yolanda Riley is the Director of Revenue Cycle for Home Health and Hospice at Richter Healthcare Consultants. Ms. Riley has a long tenure in healthcare, including ten years in Home Health and Hospice, having served in a leadership role for acute, post-acute providers and insurance carriers nationwide. At Richter Healthcare, Yolanda is a member of the Richter Consulting Team.

Registration Form

Live webinar registration fee is for 1 connection. For additional sites, copy this registration form & send in with proper payment amount.
Audio recording link will be sent to all who register regardless if you attend live.

Company _____
Participant Name _____ Email Address _____
Address _____
City _____ State _____ Zip _____
Phone _____ Fax _____

Hospice ADRs

Registration Fees:

MAHC Members—\$159 per connection

Non-Members—\$318 per connection

TOTAL AMOUNT ENCLOSED _____

Mail Registration & Payment to:

Missouri Alliance for HOME CARE

2420 Hyde Park, Suite A

Jefferson City, MO 65109

Phone: (573) 634-7772 Fax: (573) 634-4374



Cancellations: Refunds will NOT be issued for cancellations received February 2, 2018 or after and non-paid registrations will be billed full conference price. Cancellations received prior to February 2, 2018 will receive a 90% refund.

Continuing Education: The program planners have no conflict of interest in regard to this webinar. RNs and LPNs must participate in the entire presentation in order for contact hours to be awarded. To apply for nursing contact hours, please mail an evaluation form and a \$10 processing fee for each individual requesting hours to Ohio Council for Home Care and Hospice, 1105 Schrock Rd, Suite 120, Columbus, OH 43229. Additionally, send in a completed sign-in sheet, listing the individuals at your facility that participated and noting those requesting contact hours. Individuals requesting contact hours will receive a certificate of contact hours earned. Please make sure that you enter the Contact Person's name in the Registration Form. All correspondence and site registration information will be sent to this person. No commercial support has been provided for this program.

Ohio Council for Home Care and Hospice is an approved provider of continuing nursing education by the Ohio Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. (OBN-001-91) (OH - 157, 4/1/2019).

Participants will earn a maximum of 1.5 nursing contact hours for this webinar.