

Operational Lessons Learned from a Disaster Plan That Didn't Work

Webinar & Audio Recording-Wednesday, March 7, 2018 • 12:00—1:30 pm CST

Priority: Prepare your Emergency Plan! Learn from a case study what worked, what didn't, and why.

This case study will help your agency better prepare for the unthinkable. Hear the experience of an agency that worked with local and regional groups to develop a comprehensive disaster plan only to discover **IT DIDN'T WORK!** Emergency preparedness will be a top priority in upcoming surveys. Failure to comply can result in serious financial penalties, or even loss of your agency's license. Take the steps necessary to create a plan that works.

Objectives—At the completion of this webinar, participants will be able to:

- Review the required core elements of the rule, processes and ways to meet these requirements
- Identify issues and obstacles some providers have encountered that are not often considered
- Educate your staff based on result
- Discuss how to assemble the required elements, access some additional resources and conduct a Table Top Drill

About our Speakers:

Kathy Roby, BSN, MA, MS, CHCE, Senior Project Manager, Qualidigm. Kathy is the Consulting Director at Qualidigm, which is New England's QIN-QIO. She has lectured nationally on transformational change in the home healthcare setting. Roby has assisted large and small agencies develop strategic initiatives to improve quality, safety, and cost-effective service.

Karen Goetchius is a well-known and respected leader in home health, representing Region I to the National Association for Home Care. Karen has twenty years of experience and now leads the Ledyard Regional VNA in Southeastern Connecticut, making it an excellent example of a successful, respected small agency with quality outcomes and highly-satisfied patients. Karen's efforts have proven that small providers can provide quality care, meet increasing technical demands, and not only survive but continue to thrive.

Registration Form

Registration fee is for 1 phone connection & recording. For additional sites, copy this registration form & send in with proper payment amount.

Company _____
Participant Name _____ Email Address _____
Address _____
City _____ State _____ Zip _____
Phone _____ Fax _____

Operational Lessons March 2018

Registration Fees:

MAHC Members—\$159.00 Webinar & Recording

Non-Members—\$318.00 Webinar & Recording

TOTAL AMOUNT ENCLOSED _____



Mail Registration & Payment to:

Missouri Alliance for HOME CARE

2420 Hyde Park, Suite A

Jefferson City, MO 65109

Phone: (573) 634-7772 Fax: (573) 634-4374

Please check here if you will not be able to attend the live session and only want the audio recording

Cancellations: Refunds will NOT be issued for cancellations received after March 5, 2018 and non-paid registrations will be billed full conference price. Cancellations received on or prior to March 5, 2018 will receive a 90% refund.

Confirmation: Prior to the webinar, a GoToWebinar link will be e-mailed to you. You will need to register through this link to attend the webinar. You will be sent a confirmation which will include a join link to access the webinar, a dial-in number and an access code to listen in via telephone. You will also be sent any pertinent handouts if available, an evaluation and certificate.

Continuing Education: 1.5 CE Credits available. Home Care Association of New Hampshire is an approved provider of Nursing CNE through the New Hampshire Board of Nursing.