

Home Care Summit Diversity, Equity, & Inclusion

Webinar • Wednesday, May 26th, 2021 • 8:30am — 12:00 pm CST

AGENDA:

8:30 a.m. BLIND SPOTS OF DIVERSITY, INCLUSION & IMPLICIT BIAS

Diversity measures our ability to share differences, build relationships, and be creative thinkers. Inclusion measures our ability to embrace these differences through participation. Implicit bias limits our ability to be successful in diversity and inclusion efforts without even knowing it. Understanding the dynamics of diversity and inclusion will help shape our ability to see the blind spots of implicit bias that exists within. While training and mentorship expedite professional development, engaging diverse ideas, perspectives, and insight leads to improved customer experience, faster innovation, and greater retention rates. This is true when implicit bias does not block the view. The world is on the cusp of change and the future requires leaders willing to see beyond the surface.

At the conclusion of this session, participants will be able to:

- Define and improve knowledge-base of implicit biases
- Identify biases that contribute to the lack of diversity
- Examine and engage active approaches to defer anger and anxiety
- Describe effective strategies for engaging inclusive conversations
- Explore options to improve communication that reduce conflict

Speaker: *Anita Foster-Horne, RSW, MSW, Ph.D., Co-Founder, COO, Fostering Healthy Solutions*

9:35 a.m. STRETCH BREAK

9:40 a.m. ADDRESSING HEALTH EQUITY IN THE NEW NORMAL

Allina Health used actionable data to identify potential areas of bias, then applied the right interventions to decrease implicit biases. For example, data revealed that the African American populations receiving care at Allina Health were not enrolling in hospice programs when they were eligible because the hospitalists weren't referring African Americans at the same rate as other populations. Join Vivian Anugwom, Health Equity Manager at Allina Health, to learn how she led a team to implement new measures, including implicit bias trainings, to help address and overcome these biases to ensure health equity for all.

During this webinar, Vivian will help attendees:

- Understand how Allina Health uses data to identify disparities.
- Define bias and its impact on health disparities.

Speaker: *Vivian Anugwom, MS, CHES Health Equity Program Manager, Allina Health*

10:40 a.m. STRETCH BREAK

10:45 a.m. PANEL: LIVING OUT DIVERSITY AND INCLUSION IN YOUR AGENCY

Moderator: *Exhilda Siame, RN, BSN, MS, Director of SNF Clinical Services, Cassia*

Panelists:

- ♦ *Yinka Ajose, Regional Director of Operations, AccentCare Fairview*
- ♦ *Nazneen Khatoon, Administrator, Best Care Home Health*
- ♦ *Olga Sheveleva, VP of Development and Strategic Planning, Metropolitan Community Services*

12:00 p.m. ADJOURN

CONTINUING EDUCATION

Minnesota HomeCare Association is approved as a provider of Continuing Education Credits by the Minnesota State Board of Nursing. This course offering is approved for 3.25 contact hours. It is the responsibility of the participant to assure that this program meets the licensing and continuing education requirements of their state board and to retain the required documents in his/her personal file. Attendees must participate in the entire presentation in order for contact hours to be awarded – partial credit will not be available.

To apply for nursing contact hours, within one week following webinar participation, a completed sign-in sheet and evaluations from each individual must be returned to MHCA. Certificates will then be issued by e-mail.

WEBINAR RECORDING

You will be sent the recording link following the presentation and it will be available for 2 weeks following the webinar. The webinar format allows a concise and low-cost format plus the additional bonus of having access to the materials for 2 weeks and provides additional flexibility to ensure you have an opportunity to access the information.

WEBINAR PAYMENT POLICY

Registrations may be shared between employees – registration includes agency access to the webinar. Please list the person's name below who will be the agency contact and will be responsible for sharing the webinar link, handouts and CE information to others participating within the agency. The handouts will be emailed to the contact at the email address you provide. Please feel free to provide an additional email address as a backup.

Webinar login instructions, handouts, evaluation forms, sign-in sheets and related materials will be sent to the contact listed below shortly before the program.

Registration Form

Registrations may be shared between employees – registration includes agency access to the webinar.

If paying by credit card please mail or fax your registration form for security reasons

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Name as it appears on card _____

CC# _____ Visa MC Discover Am. Express

Billing Address _____ City, State, Zip _____

Exp. Date _____ CVC/CVV (3 or 4 digit code) _____ Signature _____

Home Care Summit-W

Registration Fees for Webinar:

3% discount if paying by check

MAHC Agency Members—\$249.00 Check/\$257.00 Credit Card

Non-Member Agencies—\$498.00 Check/\$514.00 Credit Card



Mail Registration & Payment to:

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2420 Hyde Park, Suite A

Jefferson City, MO 65109

Phone: (573) 634-7772 Fax: (573) 634-4374

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TOTAL AMOUNT ENCLOSED _____

Cancellations: Refunds will NOT be issued for cancellations received May 19, 2021 or after and non-paid registrations will be billed full conference price. Cancellations received prior to May 19, 2021 will receive a 90% refund.