

Mastering Compliance: A Home Health and Hospice Webinar Series

Webinar Series • January 28 & February 4, 2025 • 12:00 — 1:00 pm CST

Session 1—January 28: Mastering Compliance: Protecting Your Agency from Risk

Compliance is essential in today's increasingly scrutinized regulatory landscape. With heightened federal oversight and media focus on compliance breaches, the consequences for agencies can be severe, including substantial financial penalties or disqualification from Medicare and Medicaid programs. This webinar delivers critical insights into developing impactful compliance programs, emphasizing the importance of staff education and proactive risk management. Learn how to align your policies and program with industry best practices to safeguard your agency, staff, and patients effectively.

Session 2—February 4: Mastering ADRs: Confidently Navigate Responses and Appeals

Is your agency fully prepared when that Additional Documentation Request (ADR) letter arrives? Don't bury your head in the sand. Join us for a comprehensive guide to mastering the ADR process. This webinar will walk you through the role of medical review contractors, how agencies are selected for review, and the data analysis behind it. Learn the steps for submitting charts, the content required, and the top reasons for denials and how to prevent them. We will also cover how to respond to ADR letters, including timelines and necessary documentation, and the process for navigating the appeals stage with confidence.

PRESENTERS: Brenda Beggs, BSN, RN, Chief Clinical Officer, & Chris Gallarneau, BSW, LBSW, Senior Education Consultant, MAC Legacy

Registration Form

Registrations may not be shared. The cost of this education webinar is per attendee.

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Registration Fees: The cost of this education is per attendee, webinar registrations may not be shared between agencies. Your registration covers the access of only one log in to the webinar.

Cancellations: Refunds will NOT be issued for cancellations received January 23, 2025 or after and non-paid registrations will be billed full conference price. Cancellations received prior to January 23, 2025 will receive a 90% refund.

Confirmation: Prior to the webinar, a link to the webinar will be e-mailed to you along with any dialing instructions. Handouts, and any other related materials will be sent shortly before the program to the email address you provide.

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