

**MISSOURI ALLIANCE FOR HOME CARE PRESENTS ...**

# ***SUPERHEROES OF HOME CARE***



***2025 ANNUAL CONFERENCE &  
HOME CARE EXHIBITION***

***APRIL 30 - MAY 2, 2025***

***MARGARITAVILLE LAKE RESORT, OSAGE BEACH, MO***



## **ABOUT THIS CONFERENCE:**

Join us at the wonderful Margaritaville Lake Resort (formerly Tan-Tar-A) for the 2025 MAHC Annual Conference! It's the perfect opportunity to reconnect with old friends and make new connections in the dynamic world of home care.

This year's theme is *Superheroes of Home Care*. Not all heroes wear capes. In home care, the true superheroes are the compassionate and resilient individuals who tackle every challenge, making a lasting impact on the lives they touch. They inspire change, uplift others, and ensure that care continues to evolve and improve for the future. These heroes are the driving force behind better outcomes and stronger communities.

From April 30 - May 2, 2025, we'll celebrate these incredible individuals at our annual conference. Through engaging sessions and opportunities to connect, we'll empower you to continue your heroic work and make an even greater impact.

Our Conference Committee has assembled a powerhouse program packed with heroic opportunities and transformative experiences.

We are excited to welcome Katie Wehri from the National Alliance for Care at Home (formerly NAHC), who will share important updates on federal legislative and policy matters. Mike Fields, Director of the Bureau of Home Care and Rehab Standards, will kick off the conference with a session on state home health and hospice updates. Throughout the event, attendees can look forward to over 30 breakout sessions featuring nationally recognized speakers, including Melinda Gaboury, Forvis Mazars, Teresa Northcutt, MAC Legacy, CGS, and many more.

We're also thrilled to offer our one-day Therapy Conference once again, and this year, we're introducing a brand-new one-day HCBS Conference. While the conference will maintain its familiar format, we'll also feature several opportunities to showcase our exciting new name and logo. Be sure to carve out time for networking and reconnecting during our Wednesday evening receptions, complete with the return of karaoke for a night of fun and the new addition of Bingo!

We all aim to be the best in our field, but true greatness lies in what we accomplish together. It's not just about individual triumphs—it's about the collective strength of our efforts. Heroes aren't born—they're forged through dedication, resilience, and a shared commitment to what matters most. Join us at the 2025 MAHC Annual Conference to ignite the **\*\*heroic potential in all of us!\*\***

## **A BIG THANK YOU TO OUR EARLY SPONSORS!**

**Spectrum "TeleTrack" Voice Technologies, Inc.**

Citizens Memorial Home Health & Hospice

Forvis Mazars

Addus Home Care

Phoenix Home Care & Hospice

BAYADA Home Health Care

FreedomCare

## **2025 MAHC CONFERENCE SCHEDULE**

### **Wednesday, April 30**

- 8:30 a.m. - Conference Registration
- 10:00-10:30 a.m. - Business Meeting
- 10:30 a.m.-12:00 p.m. - General Session: Bureau Update
- 12:15-1:30 p.m. - Awards Luncheon
- 1:45-3:15 p.m.- Concurrent Sessions
- 3:30-5:00 p.m. - Concurrent Sessions
- 5:00-6:30 p.m. - Exhibit Hall Reception  
(Sponsored by FreedomCare)
- 7:00-11:00 p.m. - Evening of Networking
  - Bingo (7:00 - 8:00 p.m. - Sponsored by Phoenix Home Care & Hospice)
  - Karaoke & Dancing (8:00 - 11:00 p.m.)

### **Thursday, May 1**

- 7:00 a.m. - Conference Registration
- 7:00-9:00 a.m. - Exhibit Hall Opens with Breakfast
- 9:15-10:45 a.m. - Concurrent Sessions
- 11:00 a.m.-12:30 p.m. - Concurrent Sessions
- 12:30-2:00 p.m. - Final Exhibit Hall Session- Lunch/Prize Drawings
- 2:15-3:45 p.m. - General Session, Katie Wehri, National Alliance for Care at Home
- 3:45 - 4:00 p.m. - Refreshment Break  
(Sponsored by Citizens Memorial Home Health & Hospice)
- 4:00-5:30 p.m. - Concurrent Sessions
- Free Evening

### **Friday, May 2**

- 7:00-8:00 a.m. - Breakfast
- 8:00-9:30 a.m. - Concurrent Sessions
- 9:45-11:15 a.m. - Concurrent Sessions
- 11:30 a.m.-12:30 p.m. - Keynote, Jan McInnis
- 12:45 p.m. - Closing Ceremony & end of MAHC Annual Conference

*Grand prize drawing - Stay for the grand finale session on Friday at 12:45 p.m. \$1,000 in Jackpot prizes will be drawn. You must be present to win.*

## **THERAPY CONFERENCE SCHEDULE**

**(ONE DAY ONLY) - SEE PAGE 13 FOR DETAILS**

### **Thursday, May 1**

- 7:00 - 9:00 a.m. - Exhibit Hall Opens with Breakfast
- 9:15 - 10:45 a.m. - Education Session
- 11:00 a.m. - 12:30 p.m. - Education Session
- 12:30 - 2:00 p.m. - Lunch/Prize Drawings in the Exhibit Hall
- 2:15 - 3:45 p.m. - General Session, Katie Wehri, National Alliance for Care at Home
- 4:00 - 5:30 p.m. - Education Session

## **HCBS CONFERENCE SCHEDULE**

**(ONE DAY ONLY) - SEE PAGE 15 FOR DETAILS**

### **Thursday, May 1**

- 7:00 - 9:00 a.m. - Exhibit Hall Opens with Breakfast
- 9:15 - 10:45 a.m. - Education Session
- 11:00 a.m. - 12:30 p.m. - Education Session
- 12:30 - 2:00 p.m. - Lunch/Prize Drawings in the Exhibit Hall
- 2:10 - 3:10 p.m. - Education Session
- 3:20 - 4:20 p.m. - Education Session
- 4:30 - 5:30 p.m. - Education Session

**SAVE THE DATE FOR  
NEXT YEAR!**

**APRIL 29 - MAY 1,  
2026**

# GOLD SPONSOR

MAHC 2025  
Annual Conference and  
Home Care Exhibition



**Spectrum**  
TeleTrack Services

## **VISIT OUR BOOTH!**

Discover how our cutting-edge EVV technology solutions will streamline your operations, enhance compliance, and empower your team to deliver exceptional care.

## **GENERAL SESSION:**

Wednesday, April 30th,  
10:30 a.m. - 12:00 p.m.



**Michael Fields, RN, Administrator & Shanna Matheney,**  
Assistant Administrator, Bureau of Home Care and  
Rehabilitative Standards

### **Bureau Update: Get Ready to Soar!**

This presentation will share the latest news and updates from the Bureau of Home Care and Rehabilitative Standards. They will also discuss the most frequently cited deficiencies, and immediate jeopardy deficiencies in the last 12 months. Providers in attendance will have the opportunity to gather valuable information and ask questions during the session that will be of great benefit to the entire agency staff.

1.5 CE - N, T

## **KEYNOTE ADDRESS:**

Friday, May 2nd,  
11:30 a.m. - 12:30 p.m.



**Jan McInnis**

### **Finding the Funny in Change**

Change causes fear, tension and miscommunication. In this popular keynote, Jan will show you how to diffuse tension instantly, kick off tough conversations and facilitate communications through using humor. These practical tips, infused with plenty of Jan's humor, will have you walking away laughing and learning how to handle, and even embrace, change. And you'll also learn about the connection between humor and health through the latest research.

1.0 CE - N, T

## **GENERAL SESSION:**

Thursday, May 1st,  
2:15 - 3:45 p.m.



**Katie Wehri**

Vice President, Regulatory Affairs, Quality & Compliance  
National Alliance for Care at Home, Washington D.C.

During this session, Katie will provide insight into the emerging trends in health care policy and the impact of policy and regulatory changes. An update on the increased scrutiny and payment challenges providers are facing will be provided.

1.5 CE - N, T, NHA

## **BUSINESS MEETING:**

Wednesday, April 30th - 10:00 - 10:30 a.m.

Participate in the business of your association, meet the new MAHC Board of Directors, vote on proposed By-law changes, and hear from Executive Director Carol Hudspeth as she reviews the year's highlights and provides a legislative update.



# AWARDS LUNCHEON

Wednesday, April 30th, 12:15-1:30 pm

Don't miss the 2025 \*Superheroes of Home Care\* Awards Luncheon on Wednesday!

Join us as we celebrate the extraordinary \*heroes without capes\*—this year's MAHC Home Care Award Recipients. Chosen from numerous nominations, these individuals have gone above and beyond in the Home Care industry, showcasing their superpowers of compassion, dedication, and impact.

## EXHIBIT HALL SCHEDULE

Wednesday, April 30th

- Reception - 5:00-6:30 p.m.  
(Sponsored by FreedomCare)

Get a first view of this year's exhibition, visit past exhibitors and meet new ones.

Thursday, May 1st

- Breakfast in the Exhibit Hall - 7:00-9:00 a.m.
- Lunch in the Exhibit Hall/Closing & Vendor Prizes - 12:30-2:00 p.m.

**Exhibit Hall Prize Drawings:** Don't miss out on the prize drawings in the Exhibit Hall! Be sure to bring plenty of business cards for networking with colleagues and entering exhibitor-sponsored drawings. Attendees will also receive "Hall of Justice" cards to validate at each exhibitor booth—complete your card for even more chances to win!

**Vote for the Best Exhibitor:** Many of the exhibitors may choose to decorate their booths at the conference based on the theme Superheroes of Home Care to be considered for the "Shazam" prize. As the attendee you will get to vote on which booth you feel has the best decorations. The winning booth will receive a \$100 Visa Gift Card and first choice of booth space in the 2026 Exhibit Hall. Second place will receive a \$50 Visa Gift Card.

## NETWORKING RECEPTION

Wednesday, April 30th

- Bingo - 7:00 p.m. - 8:00 p.m.  
(Sponsored by Phoenix Home Care & Hospice)
- Karaoke and Dancing - 8:00-11:00 p.m.

Join us for an hour of Bingo and a chance to win prizes! Then stick around for Karaoke Night - back by popular demand!

## FOUNDATION FUNDRAISER

**50/50 Drawing/Raffle/Silent Auction/Alliance Merchandise:**

The Home Care Research and Education Foundation, dedicated to advancing Home Care education and scholarships, invites you to support the Foundation by purchasing 50/50 drawing tickets for a chance to win cash. Also, be sure to enter the raffle and get ready to bid on silent auction items for a chance to win exciting prizes, which will be revealed at the conference. NEW this year, to further show your support, we're offering merchandise featuring our newly re-branded name and logo, along with the convenience of a VENMO payment option.

# CONTINUING EDUCATION OPPORTUNITIES:

Continuing Education:      **N - Nursing Contact Hours**      **T - Therapy CE**  
   **NHA - Nursing Home Administrator Clock Hours**

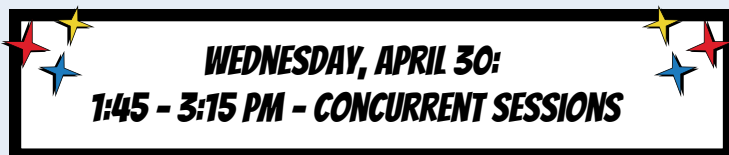
**Nursing CEs** - Missouri Alliance for Home Care is approved as a provider of nursing continuing professional development by the Midwest Multi-state Division, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

**Therapist CEs** - Have been submitted and are pending approval.

**Nursing Home Administrator Clock Hours** - Have been submitted and are pending approval.

Most workshops are approved for contact hours for Nurses, Therapists, & Nursing Home Administrators and will be identified as such with an "N" for Nursing Contact Hours, a "T" for Therapy CE, and "NHA" for Nursing Home Administrator Clock Hours. Those workshops which do not yield any CE credit are marked "No CE".

An individual may accumulate a maximum of 14.5 Nursing Contact Hours.  
Therapy CE and NHA CE has been submitted and are pending approval.



## 1. Hospices, Grab Your Super Suit and Get Ready!

Over the past year, hospices have been slammed with numerous challenges, including certifying physician claims edits, increased Targeted Probe & Educate (TPE) audits, state-specific expanded prepayment review, the Special Focus Program (SFP), termination of the VBID demonstration project, and more. If not navigated carefully, these challenges can negatively impact cash flow and the revenue cycle process. If ever there was a time hospices need a "super suit," that time is now! This session will provide an update on the hospice landscape from the perspective of how notable industry challenges can impact cash flow and revenue cycle processes.

1.5 CE, N, T, NHA

M. Aaron Little, CPA, & Elizabeth Wilson, CPA, Forvis Mazars, Springfield, MO

## 2. Update Your GG Skills for the Discharge Function Measure

The Discharge Function Measure has replaced the Composite Measures for Self-Care and Mobility in Value-Based Purchasing effective January 2025. Update your GG assessment skills to meet the challenge of quality reporting (and payment!) changes. This session will define the Discharge Function Measure and how it is calculated, discuss risk adjustment, review the OASIS guidance for the GG0130 Self-Care items and the GG0170 Mobility items used in measurement.

1.5 CE, N, T, NHA

Teresa Northcutt BSN RN COS-C HCS-D, Consultant, Middletown, MO

## 3. Home Health Value Based Purchasing - 2025 & Beyond

The Home Health Value-Based Purchasing (HHVBP) model has undergone significant changes for 2025, and agencies must be prepared to adapt. In this comprehensive session, we will take an in-depth look at the 2025 payment adjustments, which are based on 2023 performance outcomes. We'll also review the latest insights from 2024 reports, helping you understand the key metrics driving payment adjustments and where your agency stands in comparison. This session will focus on practical strategies for improving performance, optimizing outcomes, and successfully navigating the evolving landscape of HHVBP. Attendees will leave with actionable steps to adjust operations, enhance quality measures, and position their agency for success under the new model in 2025 and beyond. Don't miss this opportunity to ensure your home health agency is not only compliant but also thriving under the HHVBP program.

1.5 CE, N, T, NHA

Melinda A. Gaboury, COS-C, Healthcare Provider Solutions, Inc. Nashville, TN

## 4. Mindful Leadership: Enhance Decision-Making and Team Performance through Mindfulness (Part 1)

In today's fast-paced, high-pressure environments, leaders are constantly faced with difficult decisions and competing demands. Stress and distractions can cloud judgment, leading to mistakes or delayed action. Mindful Leadership: Enhance Decision-Making and Team Performance through Mindfulness is a transformative session designed to help leaders improve decision-making by cultivating mindfulness. Through a series of practical, evidence-based techniques, you'll learn how to maintain clarity and composure even in the face of pressure. You'll discover how mindfulness can enhance your focus, reduce stress, and boost self-awareness—key elements for effective leadership. This session will also teach you how to apply mindfulness to your interactions, creating more empathetic communication and fostering a resilient, high-performing team. By the end of the session, you'll walk away with actionable mindfulness practices that can immediately elevate your decision-making, build stronger relationships, and improve team outcomes.

1.5 CE, N, T, NHA

Eric Pratum, Managing Partner, Inbound & Agile, St. Louis, MO

## 3:30 - 5:00 PM - CONCURRENT SESSIONS

### 5. Achieving Heroic Hospice Financial Performance!

In this session participants will develop an understanding of hospice operations and financial management, with an emphasis on evaluating operational cost structures against industry benchmarks. The session will explore how to leverage these benchmarks to assess your hospice's financial health and implement strategies to foster buy-in from staff and management regarding cost efficiency objectives. By adopting these best practices, hospice leaders can align financial resources with organizational goals, optimize cost management, and ultimately enhance patient outcomes. Don't miss this essential opportunity to take control of your budget and guide your hospice toward a more prosperous and sustainable future.

1.5 CE - N, T, NHA

M. Aaron Little, CPA, Forvis Mazars, Springfield, MO & Chris Gallarneau, BSW, LBSW, MAC Legacy, Denton, TX

### 6. Maximizing Patient-Centered Care: The Vital Role of Accurate Assessment in Home Health

This presentation underscores the paramount importance of accurate assessment in delivering patient-centered care across all healthcare settings, with a specific focus on its critical role in home health. Attendees will explore how the assessment and tracking of patients' functional status not only ensure precise reimbursement but also facilitate quality measure tracking and the development of individualized care plans. Through an examination of CMS's data analysis practices and program adjustments, participants will gain insights into the evolving landscape of home health care delivery. Additionally, the session will highlight the current utilization of OASIS items, particularly those from section G and the M1800s, in calculating reimbursement, Star ratings, and Value-Based Purchasing. Special emphasis will be placed on the significance of GG items for accurate assessment and potential reimbursement implications in the coming years. Understanding the intricacies of GG items and their role in assessment is crucial for home health agencies to maintain compliance, ensure high-quality care delivery, and mitigate potential compliance risks.

1.5 CE - N, T, NHA

Brian W. Lebanion, MBA, CPC, RNC, HCS-O, HCS-D, CEO/Consultant, BC Healthcare Consulting, LLC, Corbin, KY

### 7. Choose Quality to Elevate Your Home Health Documentation

Documentation in your home health chart is how you show proof that you have met all requirements for your patient to be on home health services. Learn tips and tricks of how to document skilled care by each discipline. Examples of inadequate documentation and acceptable documentation will be shown. We will discuss homebound statements, clinical summaries, interventions performed, justifying your frequency and duration of visits, and what are top documentation errors within the industry.

1.5 CE - N, T, NHA

Celeste Miller RN, BS, HCS-D, COS-C, Oracle-Billing, Coding, Consulting, Garland, UT

### 8. Clarifying the Chaos: Strategic Information Curation for Visionary (Part 2)

Do you ever feel awash in a sea of information, struggling to capture fleeting ideas and transform them into actions? Are you overwhelmed by the sheer volume of data you encounter daily, sensing opportunities slip through your fingers? Does your brainstorming dissolve without leading to concrete results? Are you a forward-thinking leader who values informed decision-making but struggles with the overwhelming influx of constant information? In the digital age, effective leadership hinges on the ability to sift through an ever-growing sea of information and pinpoint what truly matters. As a forward-thinking leader dedicated to informed decision-making, you understand the value of this skill, yet you may find yourself battling the relentless tide of data. The real test lies in discerning valuable insights from the vast expanse of available information, ensuring that your strategic decisions are based on clarity, not clutter.

1.5 CE - N, T, NHA

Eric Pratum, Managing Partner, Inbound & Agile, St. Louis, MO

### 9. Sharing the Cape - Who Drives the Plan of Care?

CMS refers to a "physician directed" plan of care and a "patient-centered" plan of care, but beware the dangers of a "patient-driven" plan of care. Today's reality demands superpowers from the agency's clinicians, managers and quality reviewers to closely oversee all aspects of home care services. Nurses, therapists, physicians/providers, patients and caregivers must work together to develop, implement and monitor the plan of care focused on key performance indicators that will achieve quality outcomes for the agency as well as satisfaction for the patient and family. Learn tips to forge a superhero team and share the cape to avoid the villains that threaten home care success.

1.5 CE - N, T, NHA

Teresa Northcutt BSN RN COS-C HCS-D, Consultant, Middletown, MO

## THURSDAY, MAY 1:

## 9:15 - 10:45 AM - CONCURRENT SESSIONS

### 10. Hospice Quality Reporting Program (HQRP)

This session will take agencies through the components that make up the HQRP, including confirmation on how to avoid the APU penalty of 4%. A deep dive on the Hospice Care Index (HCI) will be included. The HCI is a critical component of the HQRP and is calculated solely on claims data. Do you know what to review in claims setup in your agency that can ensure the HCI calculation is accurate? This session will also touch on the impact of HOPE on the HQRP outcome measures in the future. Ensure that your outcomes and reimbursement are protected from unintentional penalties.

1.5 CE - N, T, NHA

Melinda A. Gaboury, COS-C, Healthcare Provider Solutions, Inc. Nashville, TN





**11. VBP: Villian or Victor?**

The year of 2025 marks the first year VBP payment adjustments will apply. But, it's also the first year of three new performance measures that combined account for 55% of the total possible VBP Total Performance Score (TPS). This session will provide the most current data available about VBP trends and offer insights into operational performance driving VBP success. We will also focus on the three new VBP performance measures and the drivers of success for each, while also providing practical strategies for driving performance by adapting existing quality performance management processes. Finally, this session will assess various scoring examples and measure the impact of how improving the score on specific measures can impact the total TPS and related payment adjustment.

1.5 CE - N, T, NHA

*M. Aaron Little, CPA, & Angela Huff, RN, Forvis Mazars, Springfield, MO and Lisa McClammy, BSN, RN, COS-C, HCS-D, HCS-O, MAC Legacy, Denton, TX*

**12. Safer Workforce, Stronger Retention of Home Healthcare Heroes**

Home healthcare professionals are the unsung heroes of the healthcare system, delivering essential care in often challenging environments. An alarming 78% of them report feeling unsafe during visits. Unlike nurses in acute care settings, home care nurses face unique threats, including remote or unsafe neighborhoods, aggressive dogs, hostile patients or family members, and the risk of sexual harassment. With the expectation that at least 25% of all healthcare will be delivered in homes by 2025, prioritizing their safety is crucial for attracting and retaining workers in this growing field. This session will focus on empowering and protecting home healthcare staff through best practices and innovative technology. As safety becomes a priority, wearable duress alarms are now recognized as essential personal protective equipment (PPE).

1.5 CE - N, T, NHA

*Ali Jabry, CEO, & Eric Sean Clay, Chief Caregiver Safety Officer Kwema, St. Louis, MO*

**13. Enhancing Compliance: Leveraging AI in Home Health & Hospice Documentation**

In the complex and highly regulated field of home health and hospice care, maintaining accurate and compliant documentation is crucial to reducing audit risks and ensuring quality care. This presentation explores how advanced artificial intelligence tools can revolutionize documentation processes by automatically reviewing and validating compliance with regulatory requirements. By identifying potential issues and providing real-time feedback, AI-driven solutions help providers maintain high standards of accuracy, reduce administrative burdens, and improve overall efficiency. Attendees will learn how AI can enhance audit readiness and protect their organizations from unnecessary financial and operational challenges.

1.5 CE - N, T, NHA

*Brian W. Lebanion, MBA, CPC, RNC, HCS-O, HCS-D, CEO/Consultant, BC Healthcare Consulting, LLC, Corbin, KY*

**14. Hospice Documentation - Is it Your Superpower?**

Documentation in your hospice chart is how you show proof that you have met all requirements for your patient to be on hospice services. Repetitive documentation does not support a terminal diagnosis of 6 months or less. Recertification is an essential time to evaluate your patient to determine if they are still hospice appropriate. The face-to-face encounter must show documentation to justify continued care. Learn tips and tricks on how to ensure you and your staff understand how important documentation is to justify the hospice benefit for your patients.

1.5 CE - N, T, NHA

*Celeste Miller RN, BS, HCS-D, COS-C, Oracle-Billing, Coding, Consulting, Garland, UT*

**15. What are Your Financial Statements Telling CMS?**

Are you curious what your financial statements are telling CMS about your agency? This session will provide you with the knowledge and tools to fine tune your agency's financial statements. We will discuss how to improve accuracy, avoid common pitfalls, and use the information in managing overall operations. The amounts reported in your financial statements ultimately influence the future rates your agency will be paid by CMS, so you can't afford to miss this session!

1.5 CE - N, T, NHA

*Amanda Thomas, CPA & Morgan E. Crews, CPA, Forvis Mazars, Springfield, MO*

**16. How CMS Knows You're Saving the World: OASIS E1 and 2025 HHVBP Insights**

How does CMS know you are "saving the world", you ask? DATA!! The OASIS data set was designed to collect data for comparison of processes and patient outcomes among home health agencies, and your data tells your story. Understanding the latest OASIS E1 updates and OASIS-Based Value Based Purchasing measures is a key step in ensuring your data accurately reflects the work of your agency's superheroes. Learn new, changed, and deleted OASIS items as well as guidance for selected items that could be impacting how your agency's story is publicly reported.

1.5 CE - N, T, NHA

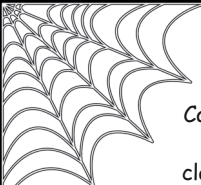
*Jennifer Osburn, RN, HCS-D, COS-C, Healthcare Provider Solutions, Inc. Nashville, TN*

**17. Unleashing Superpowers: Assembling a Justice League of Quality Enhancement**

Building a culture of continuous improvement in your organization will not only foster a strong foundation for quality and compliance, but it will also result in excellent patient care and optimal reimbursement. In order to enhance the culture, it is crucial to understand quality improvement as it relates to Star ratings, the CAHPS survey, Value-based Purchasing, and the QAPI Program. This session will focus on barriers that hinder improvement in quality indicators, recognize the importance of monitoring quality improvement and providing necessary resources to ensure excellent patient care, understand the process of developing a robust QAPI program and ensuring compliance with regulations, and identify strategies to develop and implement plans to improve identified areas of concern.


1.5 CE - N, T, NHA

*Lisa McClammy, BSN, RN, COS-C, HCS-D, HCS-O, MAC Legacy, Denton, TX*



**Wardrobe Planning:**

Casual attire is appropriate. Bring a light jacket or sweater as classroom temperatures can be on the cooler side.



## 18. Home Healthcare 2035: Adapting to an Evolving Landscape

Welcome to 2034, where the landscape of home healthcare has transformed dramatically. With technological advancements, an aging population, and shifts in healthcare policy, the industry is at a crossroads. This future of home healthcare presents both immense opportunities and significant challenges. In this session, we'll immerse ourselves in a future defined by smart homes, AI-driven care solutions, and an increasing demand for personalized, at-home services. We'll explore the potential impacts of these changes on patients, caregivers, and providers. From the integration of telehealth and remote monitoring to addressing workforce shortages and adapting to new regulations, we'll engage in a thought-provoking discussion about the balance between innovation and compassionate care. Through the lens of strategic foresight, attendees will learn how to anticipate changes in patient needs and healthcare delivery, assess the broader implications of emerging technologies, and identify actionable steps to help shape a resilient and adaptable home healthcare system that meets the needs of Missouri's communities.

1.5 CE - N, T, NHA

*Eric Pratum, Managing Partner, Inbound & Agile, St. Louis, MO*

**4:00 - 5:30 PM - CONCURRENT SESSIONS**

## 19. Clinician Boundaries: Achieving Balance and Avoiding Burnout

The intimacy of care delivery intersecting with patients served in their own setting runs deep, as does the aligned importance of establishing and maintaining professional boundaries. Workforce shortages, burnout and compassion fatigue can be made even worse when professional boundaries are not understood nor respected. Healthcare at home is fraught with opportunities to lose sight of where professional responsibilities end and personal accountability begins. Knowing where to draw the lines of professional boundaries, in actions and in words, can help your clinicians and teams protect themselves, their patients and families, as well as their teammates and agencies, while building communication skills and self-care tools. We will share simple, yet powerful tools for recognition of boundaries-related-risks and how to best manage them. Learned from both theory and the many voices of providers, mastery of professional boundaries management in care at home will accrue to both your culture, your team engagement and your patient and family satisfaction.

1.5 CE - N, T, NHA

*Katherine Morrison, MSN, RN, CHPN & Cindy Campbell, MHA, BSN, RN, WellSky, Del Mar, CA*



## 20. Heroes of HOPE: Empowering Hospices with Tools, Tips and Teamwork!

In this comprehensive session, hospice professionals will gain vital insights into the Hospice Outcomes and Patient Evaluation (HOPE) assessment, set to replace the Hospice Item Set (HIS) in FY2026. Participants will explore how the HOPE tool enhances patient-centered care by informing care plans, driving quality measures, and identifying improvement opportunities. Through best practices for communication and collaboration, attendees will discover ways to ensure a holistic, seamless approach to patient care. The session also covers essential steps for integrating HOPE into electronic medical records (EMRs). With a side-by-side comparison of HOPE and HIS, along with insights on HOPE Update Visits (HUVs), participants will be equipped to become leaders in implementing this transformative tool. Get ready to shape the future of hospice care with HOPE - focusing on tools, tips, and teamwork that elevate patient-centered care!

1.5 CE - N, T, NHA

*Chris Gallarneau, BSW, LBSW, MAC Legacy, Denton, TX & Angela Huff, RN, Forvis Mazars, Springfield, MO*

## 21. From the Top Line to the Bottom Line Protecting Your Agency's Profitability in the Current World

In our current reimbursement and high-cost environment, providers need to consistently follow practices to protect their bottom line. This presentation addresses the most important of those practices, including relevant metrics, key performance indicators (KPI's) and business intelligence (BI) tools and dashboards, and benefits provided by a robust agency management system.

1.5 CE - N, T, NHA

*Phil Feldman, CPA, Sandata Technologies, Hicksville, NY*

## 22. ICD -10 Coding - Is Your Coding Powerful or Weak?

In any medical field medical coding is required to justify and support services that are billed. ICD-10 codes should not just be randomly selected by non-experienced staff. Coding must be supported in your documentation. Coding guidelines are essential to know, and what documents are valid to use within the medical record. Review scenarios, a live poll to test your knowledge, and Q&A session.

1.5 CE - N, T, NHA

*Celeste Miller RN, BS, HCS-D, COS-C, Oracle-Billing, Coding, Consulting, Garland, UT*

## 23. The Wellness Whisperer - Not All Hero's Wear Capes! - Creating a Culture for Success with a Mentorship Program

This session will describe the benefits of establishing a mentorship program for the novice staff, extending through orientation and up to 1 year to measure success. Addressing work tasks as well as emotional aspects of home care, this history of "eating our young" and how that created a negative experience. A mentorship program creates an environment of care for staff, reduces turnover, increases the quality of care provided to patients, contributes to a stronger team unity, increases employee satisfaction as well as patient satisfaction, and demonstrates an organization is committed to caregiver development and patient satisfaction, enhancing the organization's reputation.

1.5 CE - N, T, NHA

*Nancy Parham, RN, Careficient, Kansas City, MO*

**FRIDAY, MAY 2:**

**8:00 - 9:30 AM - CONCURRENT SESSIONS**

**24. Medicare Advantage: Digging Into the Details**

Home Health providers are grappling with the shift in the Medicare eligible population into Medicare Advantage Plans (MA Plans). Providers are asking: What are the implications of current demographic trends? What operational and financial issues should providers expect as their payer mix shifts to mostly Managed Care? Being successful in this environment of these payer mix changes requires agencies to understand their costs of treating these patients and other impacts on their operations on an individual contract basis. This session will assist with details that are needed to identify specific elements of contracts under Medicare Advantage. Melinda will also review key elements for successfully accepting patients, receiving authorization and billing Medicare Advantage claims.

1.5 CE - N, T, NHA

Melinda A. Gaboury, COS-C, Healthcare Provider Solutions, Inc. Nashville, TN

**25. Fly Through Medical Reviews in Home Health**

There are multiple entities that are requesting records from agencies to ensure proper payment of home health claims. We will review the most common denials and how to ensure your agency is meeting the guidelines to be able to pass records when they are requested. Learn what reviewers are looking for and ways to ensure your charts meet the requirements for payment.

1.5 CE - N, T, NHA

Celeste Miller RN, BS, HCS-D, COS-C, Oracle-Billing, Coding, Consulting, Garland, UT

**26. Leaning Into Innovative Leadership**

Demography fuels the growth of healthcare at home, and its constricting workforce. Added regulatory, payor and public scrutiny consume the time, focus and energy of leadership teams, all while advances in machine learning and its application to healthcare at home are shifting how leaders best manage day to day operations. Innovative clinical models can yield leadership time and sharpened focus, perfect for leaning into functional leadership approach. Join us to discuss how integrating machine learned data into long-standing theory can yield advocacy across all stakeholders, supporting growth, mission, and culture. This session will be a vibrant discussion challenging leadership teams to innovate into their future, integrating evolving technology into functional leadership approach to build trust, advocacy, and future success.

1.5 CE - N, T, NHA

Cindy Campbell, MHA, BSN, RN, & Katherine Morrison, MSN, RN, CHPN, WellSky, Del Mar, CA

**Considerations:** Many people suffer with allergies, sensitivity to fragrances and asthma. Please limit fragrances.

**27. It's a Bird! It's a Plane! It's Super Cash!**

The home health revenue cycle continues to become more complex. Medicare Advantage (MA) and Medicare Targeted Probe and Educate (TPE) audits present substantial complications, while the new Value-Based Payment (VBP) payment adjustments present new challenges to making certain claims are paid correctly. Over 50% of eligible Missouri Medicare beneficiaries are currently enrolled in a MA plan and the typical Missouri home health agency has seen its traditional Medicare patient volume drop to around 50%. Unfortunately, the MA plans present numerous obstacles to getting paid timely. This session will focus on lessons learned with Missouri MA payers and provide resources for navigating the MA billing and payment landscape. Agencies selected for Medicare TPE audits continue to experience high payment denial rates and severe disruptions to operations and cash flow. This session will include a focus on lessons learned for successfully navigating the TPE process, including relating common denial reasons to revenue cycle process. This session will also provide attendees with the latest updates on VBP payment adjustments and other current billing and revenue cycle matters and would provide industry benchmarks for measuring revenue cycle performance.

1.5 CE - N, T, NHA

M. Aaron Little, CPA, & Elizabeth Wilson, CPA, Forvis Mazars, Springfield, MO

**28. Safeguarding Home Care Staff**

In view of recent events, safety of field staff is a priority for home health and hospice agencies. Discuss safety concerns and options to enhance staff security including best practices for staff personal safety, best practices for agency safety procedures and communication strategies. This session will provide templates for agency policies and procedures to meet CMS recommendations for workplace safety, empower your staff and protect your agency from the threats of workplace violence.

1.5 CE - N, T, NHA

Teresa Northcutt BSN RN COS-C HCS-D, Consultant, Middletown, MO

**9:45 - 11:15 AM - CONCURRENT SESSIONS**

**29. Be the Superhero of Your Organization - Hear What Others Don't and Communicate What Others Can't**

Everyone always knows what you mean... right? We talk and email and text and call and zoom and have Teams meetings, but how often have you left a communication wondering what it was really about? It's time to start being intentional. Get clear on your purpose in giving AND receiving information. Learn strategies to ensure you are communicating your message and how to ensure you understand what others are saying and not saying. Superhero communication means your organization doesn't waste time and \$\$\$ on backtracking from misunderstandings. This session applies if you are a clinician talking to patients, a supervisor working with staff, or a leader managing an organization. Superheroes read the subtle signs and prevent miscommunications. Be a Super Communicator!

1.5 CE - N, T, NHA

Vicki Landers, PT DPT MHA ACC, In Progress Coaching, Kansas City, MO

### 30. CGS is Here to Save the PAY! - Billing and Documentation Review Done the Right Way!

The purpose of this session is to increase the home health agency's awareness of the most up to date Medicare documentation requirements. Participants will also engage in discussion of the top home health medical review denial reasons and documentation tips for denial prevention and receive reminders concerning available resources offered by CGS. Additionally, this session will keep home health agencies informed of Medicare updates and the latest regulations impacting their billing practices. Participants will also engage in top billing errors and resolutions discussion and receive reminders concerning available resources and self-service tools offered by CGS.

1.5 CE - N, T, NHA

Ariel Taylor, CGS Administrators, LLC., Nashville, TN

### 31. Audit Nemesis Alert! Heroic Efforts Needed to Avoid Potential Disaster

CMS's ongoing concerns about fraud, waste and abuse continue to drive increasing scrutiny from different auditors with intense focus on ensuring that the home health and hospice benefit funds are protected from claims that are fraudulent, are not medically necessary and/ or do not comply with the required conditions of payment. Understanding the risks and putting in place processes to shield your agency from devastating outcomes in this audit intense environment is a must for all clinical and financial operation teams and leaders. Attend this session to learn about the different audits being conducted by different auditors today, the areas of risk in your organization and strategies to prepare your organization before, during and after an audit. Being prepared is a must to successfully navigate these audits when, not if, they come to your agency.

1.5 CE - N, T, NHA

Angela Huff, RN, & Elizabeth Wilson, CPA, Forvis Mazars, Springfield, MO

### 32. Be a Care Plan Superhero

Have you ever found yourself in that frozen moment when you look up to find a state surveyor has just walked in the door of your agency? You won't want to miss this opportunity to gain insight for how you can better prepare for your next survey. In this session, members of the Bureau of Home Care survey team will present actual record reviews from a surveyor perspective. You will learn how to develop a bullet-proof plan of care to ensure optimal patient outcomes based on the comprehensive assessment and patient goals. The team will also be sharing survey tools and answering any questions you may have about the survey process during this training.

1.5 CE - N, T, NHA

Vikki Henson RN, GC-C & Rita Craighead MSN, RN, GC-C, COS-C & Abigail Yant RN, BSN, GC-C, Missouri Department of Health and Senior Services, Jefferson City, MO



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**Hotel Information:** Guest rooms are available at Margaritaville Lake Resort (Tan-Tar-A) at a special MAHC conference rate of \$148 (including resort fee) by calling 1-800-826-8272, or via the website at: [MargaritavilleResortLakeoftheOzarks.com](http://MargaritavilleResortLakeoftheOzarks.com) and use group code ALHC. The cutoff date for room availability is March 31, 2025. (Please make sure you make your hotel reservations ASAP as after the cut-off date the hotel cannot guarantee you will be able to get a room and if you can get a room, it will likely be located in the estates) The hotel is located on State Road KK off of Highway 54 in Osage Beach.

# **THERAPY CONFERENCE 2025**

## **THURSDAY, MAY 1**

7:00 - 9:00 a.m. - Exhibit Hall Opens with Breakfast

9:15 - 12:30 p.m. - Education Sessions

12:30 - 2:00 p.m. - Lunch/Prize Drawings in the Exhibit Hall

2:15 - 3:45 p.m. - General Session, Katie Wehri, National Alliance for Care at Home

4:00 - 5:30 p.m. - Education Session

The 2025 Therapy Conference is returning, bigger and better than ever! Join us for a full day of insightful speakers and engaging topics, including a session with federal and regulatory updates. Connect with fellow therapists from across the state and explore a variety of exhibitors in the exhibit hall. This is an event you won't want to miss!

### **9:15 - 10:45 AM**

#### **Maintenance Therapy: Our Under-Utilized Superpower**

Maintenance Therapy is an under-utilized service that focuses on providing therapy to maintain a patient's functional abilities and slow further decline. Decode the "Improve or Discharge" mindset. This presentation will provide the knowledge, tools, and confidence to implement maintenance therapy effectively, ensuring compliance with regulations and delivering optimal care.

1.5 CE - **T** - Mike Carr PT, AXCESS. Veazie, ME

### **2:15 - 3:45 PM**

#### **General Session - Federal Updates with National Alliance for Care at Home**

During this session, Katie will provide insight into the emerging trends in health care policy and the impact of policy and regulatory changes. An update on the increased scrutiny and payment challenges providers are facing will be provided.

1.5 CE - **N, T, NHA** -Katie Wehri, Vice President, Regulatory Affairs, Quality & Compliance, National Alliance for Care at Home, Washington D.C.

### **11:00 AM - 12:30 PM**

#### **Defensible Therapy Documentation: How to Avoid Denials!**

This session will get you moving and improving your therapy documentation. Considering all the pressures of limited time, regulations, never-ending audits, and the denial of payments due to lack of medical necessity, therapist must refine their documentation skills to ensure they can support and justify the need for therapy Home Health services. In this webinar we cover the regulatory requirements for medical necessity, how to recognize common mistakes and recognize through examples appropriate documentation. Participants will learn what is required in documentation to support skilled therapy services for reimbursement and skillfully paint a picture of the patient's care in the notes.

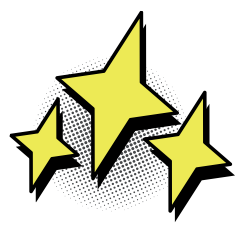
1.5 CE - **T** - Melinda Gaboury, COS-C, Healthcare Provider Solutions, Inc., Nashville, TN

### **4:00 - 5:30 PM**

#### **Superpowered Visits: Maximizing Impact**

This session focuses on enhancing efficiency and effectiveness in home healthcare therapy. Optimizing visits becomes crucial as the demand for quality care rises alongside staffing challenges and cost constraints. This presentation explores techniques to maximize the impact of each visit while improving patient outcomes, leveraging technology, prioritizing patient-centered care and streamlining workflows.

1.5 CE - **T** - Mike Carr PT, AXCESS. Veazie, ME



# Everyone's day just got easier



## Supercharge your customer experience

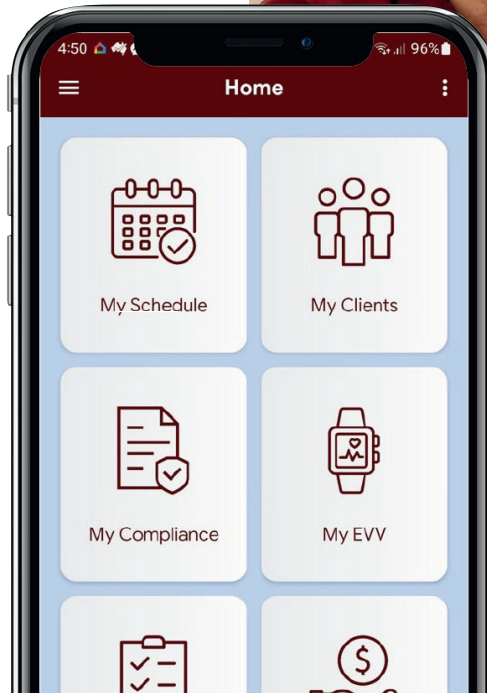
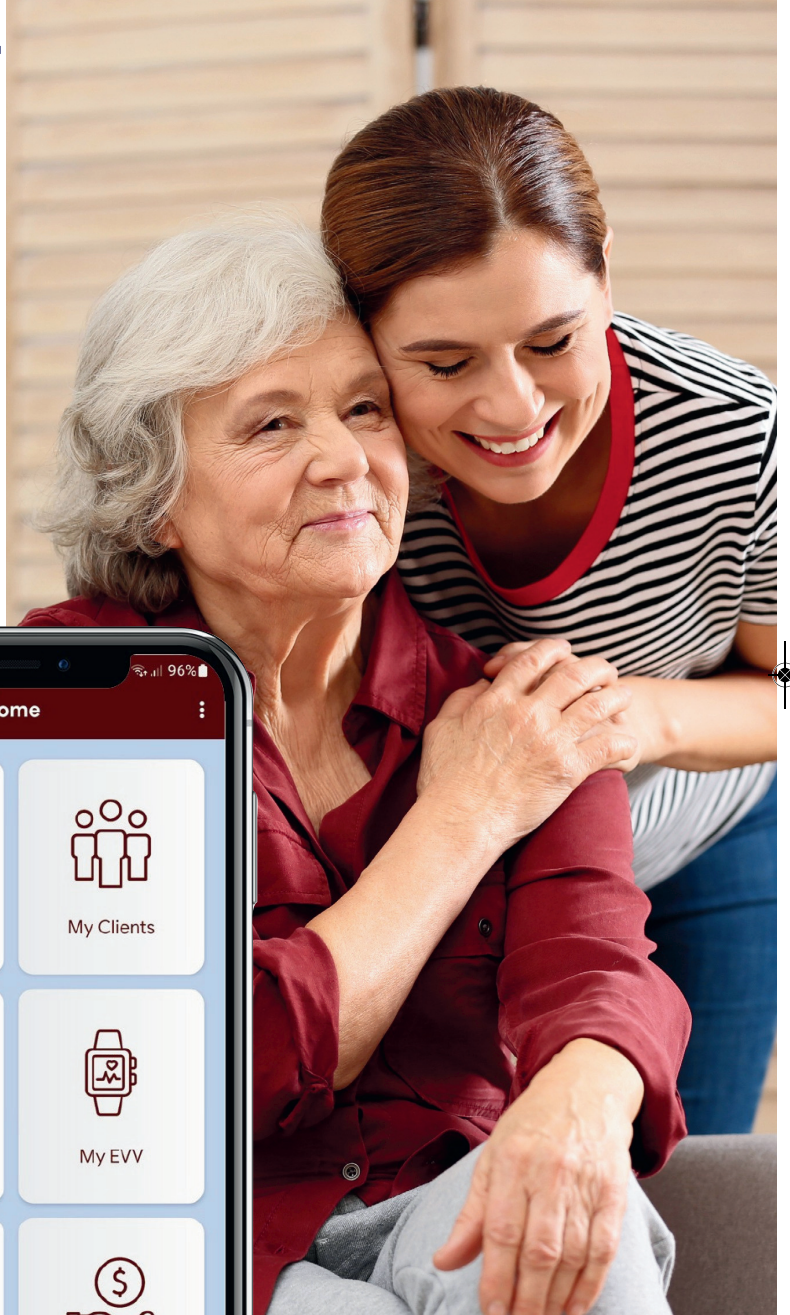
**Reduce time spent on admin**  
**45%** fewer calls & interruptions

**Increase customer & staff satisfaction**  
**7x** enquiries answered

**Increase revenue**  
**+\$1,000**

av revenue per client/yr

**Enable regulatory compliance**  
**65%** reduction in complaints





# HCBS CONFERENCE 2025



## THURSDAY, MAY 1

7:00 - 9:00 a.m. - Exhibit Hall Opens with Breakfast

9:15 - 12:30 p.m. - Education Sessions

12:30 - 2:00 p.m. - Lunch/Prize Drawings in the Exhibit Hall

2:15 - 5:30 p.m. - Education Sessions

**NEW THIS YEAR!** Join us for this informative and engaging HCBS One-Day Conference where experts will provide essential updates and insights on Home and Community-Based Services (HCBS). Throughout the day, sessions will cover key topics such as HCBS regulatory and policy updates, fraud prevention, spenddown opportunities, and provider safety. As a CDS or In-Home provider services, these sessions will equip you with the tools and knowledge needed to navigate the evolving HCBS landscape effectively. Don't miss this opportunity to stay informed and enhance the quality of care for those who depend on these critical services!

### 9:15 - 10:45 AM

#### **What's Your Superpower? - An Update from Missouri Medicaid Audit & Compliance and the Division of Senior & Disability Services**

The Missouri Medicaid Audit & Compliance Unit (MMAC) and the Division of Senior & Disability Services (DSDS) will jointly provide Home and Community Based Services (HCBS) program updates during this session. Topics will include issues currently affecting the program, regulation updates, and policy changes. MMAC Director Richard Ferrari and DSDS Director Melanie Highland will also address frequently-asked questions about the program.

**No CE - Melanie Highland, Director, Division of Senior and Disability Services (DSDS) & Richard Ferrari, Director, Missouri Medicaid Audit and Compliance (MMAC), Jefferson City, MO**

### 11:00 AM - 12:30 PM

#### **EVV To the Rescue: Mastering the Aggregator for Compliance Success**

In addition to the usual updates and insights on EVV, we'll provide a practical "how-to" segment to guide providers in navigating the state's aggregator system and staying compliant with key EVV requirements. The demonstration will be incorporated as part of the session while still covering all essential information including details on MO HealthNet's initiative to begin claims validation in the Fall of 2025.

**No CE - Terri Woodward, Strategic Initiatives Manager, MO HealthNet Division, Jefferson City, MO**

### 2:10 - 3:10 PM

#### **Fraud Prevention is Everyone's Responsibility**

Let's find out how MMAC can help you succeed and prevent fraud. This session will cover EVV, common violations found, proper documentation needed, and an overview of all of MMAC and the functions of Provider Review, Investigations, Terminations and Enrollment. We will go over overlapping services, billing while clients are in the hospital, units billed exceeding actual time worked, clock times, misappropriation of property and forging clients' names. Other topics will include an overview of the CDS program and rights and responsibilities of consumers and their attendants and penalties along with kickbacks and incentives.

**No CE - Mike Valley, CPIP, Senior Investigator, Missouri Medicaid Audit & Compliance, Jefferson City, MO**

### 3:20 - 4:20 PM

#### **Medicaid Heroes: Understanding the Spenddown Opportunities for HCBS Benefits**

In this presentation, we'll guide you through explaining the basics of the HCBS Medicaid process and specifically help identify spenddown opportunities available for individuals. Like superheroes navigating complex challenges, we'll identify strategies to help families and caregivers understand how to reduce excess income and assets in order to qualify for Medicaid assistance. By understanding strategies that are available, you can link individuals to resources that will help them unlock vital home care services, while also ensuring that those in need receive the support they deserve without financial barriers.

**No CE - Jessica Rooks, The Rooks Law Firm, LLC, Kirksville, MO**

### 4:30 - 5:30 PM

#### **Your Safety is Important, Let's Get You Home**

Get home safe after a day of caregiving-your safety is important. Many caregivers go into homes alone and at all hours of the day and in some rough neighborhoods. Come learn about Conditions of the Mind, situational awareness, pre-planning for bad things, de-escalation tips, and general safety. Know your instincts, have a plan.

**No CE Mike Valley, CPIP, Senior Investigator, Missouri Medicaid Audit & Compliance, Jefferson City, MO**



# ADDITIONAL CONFERENCE DETAILS:

## Registration:

- **FULL Conference Registration** - includes admission to ALL MAHC Conference workshops, events and scheduled meals listed in the MAHC Annual Conference brochure schedule.
- **THERAPY Conference Registration** - includes admission to the one-day (May 1) Therapy workshops and scheduled meals listed in the MAHC Annual Conference brochure, One-Day Therapy Conference schedule.
- **HCBS Conference Registration** - includes admission to the one-day (May 1) HCBS workshops and scheduled meals as listed in the MAHC Annual Conference brochure, One-Day HCBS Conference schedule.

## Nametags:

Participants will be required to wear the conference nametag for admission to any event. 1 day only participants will be identified by a separate/distinct nametag.

## Photo Release Notice:

By attending the MAHC Annual Conference, you acknowledge that photographs of participants may be taken and used in MAHC promotional materials. Your attendance grants MAHC the right to use your likeness for these purposes.

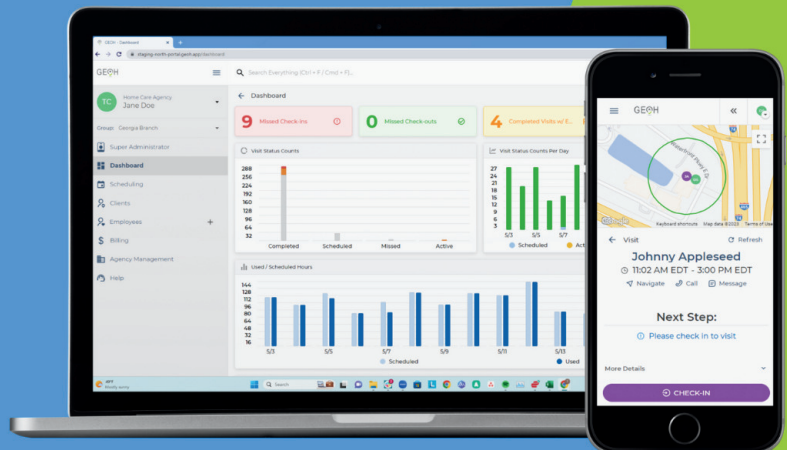
## Special Needs:

If you are disabled and require assistance or have special food needs, please submit your requirements to MAHC three weeks in advance of this event.

## Classroom Monitors:

Sign up as a classroom monitor for a chance to win a relaxing 2 night stay at Margaritaville Lake Resort (Tan-Tar-A)! As a token of our appreciation, all volunteers will be entered into a special drawing for this exciting getaway. If you're interested, simply complete the box on the registration form, and Jeanne Blomberg will reach out to you. Don't miss this fantastic opportunity!

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# Registration Form

## 2025 Annual Conference & Home Care Exhibition - FULL Conference

April 30 - May 2, 2025

Company: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_ Phone: \_\_\_\_\_

**Attendance Selection:**

**MAHC Member Rate:**

**Non-Member Rate:**

1 person	\$499 Check / \$512 Credit Card	\$998 Check / \$1023 Credit Card
2 - 5 people (each)	\$449 Check / \$460 Credit Card	\$998 Check / \$1023 Credit Card
6 or more people (each)	\$399 Check / \$409 Credit Card	\$998 Check / \$1023 Credit Card

\*To receive multiple-attendee discount, all registrants must be employed by the company listed above.

**One-Day Therapy or HCBS Conference Option** - Attendees have the flexibility to register for a single-day Therapy or HCBS Conference on Thursday (see separate registration form) or take advantage of the full MAHC Conference rate, which also qualifies for multiple attendee discounts. Please select the appropriate box if a full conference attendee will also be participating in the Therapy or HCBS one-day sessions.

**PLEASE PRINT LEGIBLY OR TYPE - Photocopy as needed**

Participant Name	Email Address	Fee	Full ONLY	Full PLUS Therapy	Full PLUS HCBS
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Total Fees Enclosed: \$** \_\_\_\_\_ Please pay either by credit card or check. Information below for both.

**For security reasons, if paying via credit card, please fax or mail (not e-mail) your registration form**

Name as it appears on card: \_\_\_\_\_  Visa  Discover

CC#: \_\_\_\_\_ Exp. Date: \_\_\_\_\_  MC  Am. Express

CVC (3 or 4 digit code): \_\_\_\_\_ Billing Address: \_\_\_\_\_

Signature: \_\_\_\_\_



**Mail Registration & Payment to:**  
Missouri Alliance for Home Care  
2420 Hyde Park, Suite A  
Jefferson City, MO 65109-4731

**Questions? Contact Us!**  
Phone: (573) 634-7772  
Fax: (573) 634-4374  
Email: admin@mahcmail.org

**Conference Cancellation Policy:** Cancellations received by April 9, 2025 are eligible for a 90% refund. Cancellations received on or by April 23, 2025 are eligible for a 50% refund. No refunds granted for cancellations received after April 23, 2025. We will bill for unfulfilled reservations at the full rate.

**Classroom Monitors Needed - Please Volunteer!**  
*See page 16 for details.*

Name: \_\_\_\_\_  
Workshop #s \_\_\_\_\_

Name: \_\_\_\_\_  
Workshop #s \_\_\_\_\_

Name: \_\_\_\_\_  
Workshop #s \_\_\_\_\_

# Registration Form

## 2025 Annual Conference & Home Care Exhibition - Therapy or HCBS ONLY Conference

May 1, 2025

Company: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_ Phone: \_\_\_\_\_

**Conference Selection:**

**Pricing Rate:**

Therapy Conference

\$299 Check / \$308 Credit Card

HCBS Conference

\$199 Check / \$205 Credit Card

Please select the appropriate box for the Conference you are registering for.

PLEASE PRINT LEGIBLY OR TYPE - Photocopy as needed

Participant Name	Email Address	Fee	Therapy	HCBS
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>

**Total Fees Enclosed: \$** \_\_\_\_\_ Please pay either by credit card or check. Information below for both.

For security reasons, if paying via credit card, please fax or mail (not e-mail) your registration form

Name as it appears on card: \_\_\_\_\_

Visa     Discover

CC#: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

MC     Am. Express

CVC (3 or 4 digit code): \_\_\_\_\_ Billing Address: \_\_\_\_\_

Signature: \_\_\_\_\_



**Mail Registration & Payment to:**  
Missouri Alliance for Home Care  
2420 Hyde Park, Suite A  
Jefferson City, MO 65109-4731

**Questions? Contact Us!**  
Phone: (573) 634-7772  
Fax: (573) 634-4374  
Email: admin@mahcmail.org

**Classroom Monitors Needed - Please Volunteer!**

*See page 16 for details.*

Name: \_\_\_\_\_

Workshop Name \_\_\_\_\_

Name: \_\_\_\_\_

Workshop Name \_\_\_\_\_

Name: \_\_\_\_\_

Workshop Name \_\_\_\_\_

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