

**Missouri  
Family Support Division**




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**MoHealthNet Programs**

Ways to Interact with Family Support

- ❖ Online access: "My DSS" internet account
  - ❖ <https://mydss.mo.gov>
- ❖ FSD Information Line (1-855-373-4636)
- ❖ Direct Contact with Specialized Units

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**MHABD Contacts**

MHABD (Aged, Blind & Disabled) Program

- ❖ Public should contact: FSD Info 1-855-373-4636 or visit a local office to speak with a Correspondence & Information Specialist

MRT Applications

- ❖ Greene Co FSD (Glenda Deason, Lucas Landolt - Managers )
- ❖ Providers inquiring about applications awaiting a disability determination can email:  
[FSD.HOSPITALAPPLICATIONS@dss.mo.gov](mailto:FSD.HOSPITALAPPLICATIONS@dss.mo.gov)

DOC, EMCIA, MADC, BCCT, Sara Lopez

- ❖ Greene Co FSD (Glenda Deason, Lucas Landolt - Managers )

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### MHABD Contacts

**SSI & SS Disability Applications**

- ❖ Vernon Co FSD (Chris Tannlund – Manager)

**Over Age 65 Applications**

- ❖ Stoddard Co FSD (Dennis French – Manager)

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### MHABD Specialized Units

**Vendor Units (Reference attached map)**

- ❖ Skilled Nursing Care Facilities
- ❖ Supplemental Nursing Care Facilities (Residential and Assisted Living Care)
- ❖ Nursing Home Website – <https://mydss.mo.gov/ncare>
- ❖ **Southern Vendor Unit** – Ozark CO FSD- Dan Watson - Manager  
Phone: (417) 679-4616
- ❖ **St. Louis Vendor Unit** -Madison CO FSD- Rebecca Toppins- Manager  
Phone: (573) 783-5596/7600
- ❖ **Northern Vendor Unit** – Livingston CO FSD- Debbie Heldenbrand-Manager  
Phone: (660) 646-5770 or (855) 373-4636
- ❖ **Kansas City Vendor Unit**-Lafayette CO FSD- Debbie Heldenbrand-Manager  
Phone: (660) 259-2294

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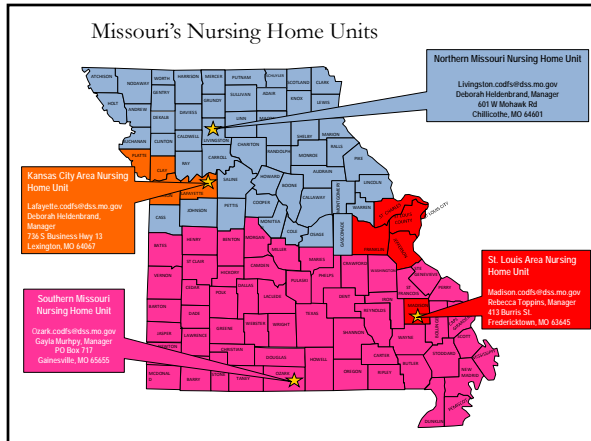
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### Missouri's Nursing Home Units




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## Specialized Units Continued

### **Spend Down & LIS Unit:**

- ❖ Texas County FSD (Lori Vandiver Manager)
- ❖ Phone: 1-855-600-4412 Email: [spenddown.unit@dss.mo.gov](mailto:spenddown.unit@dss.mo.gov)
- ❖ Fax: 1-855-600-3754 for Spend Down

### **Supplemental Aid to the Blind & Blind Pension Unit**

- ❖ Lincoln County FSD – (Kristin Gentry Manager)
- ❖ Website: <https://mydss.mo.gov/healthcare/mo-healthnet-for-the-blind-and-visually-impaired>
- ❖ Toll Free: 1-866-877-8155 Email: [Lincoln.CoDFS@dss.mo.gov](mailto:Lincoln.CoDFS@dss.mo.gov)

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## Specialized Units Continued

### **Home and Community Based Care Unit (HCB)**

- ❖ Butler County FSD (Dennis French Manager)
- ❖ Email: [Butler.codfs@dss.mo.gov](mailto:Butler.codfs@dss.mo.gov)

### **MO HealthNet Annual Review Unit**

- ❖ Pettis County FSD (Margaret Stallman Manager)
- ❖ Email: [SCPU@dss.mo.gov](mailto:SCPU@dss.mo.gov)

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## Third Party Verification and Asset Verification

- \* Third Party Verification is required by Missouri state law (SB 607)
  - \* Initial and Ongoing
  - \* Quarterly
- \* Asset Verification is a requirement from Centers for Medicare & Medicaid Services (CMS)
  - \* Will include a look back period.

Spend Down

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