



**The Missouri Alliance for Home Care in partnership with the Association of Home and Hospice Care of NC presents...**

## ***THE CARING CONNECTION...***

### ***2019–2020 Aide Webinar Series***

**Why Participate?** An investment in staff education is an investment in quality customer service for all types of agencies. For home health and hospice agencies, these hour-long webinars can be used to help meet the 12 hours per year educational requirements under the Medicare Conditions of Participation. For all providers, an educational investment in your staff pays off in quality care!

***Super Customer Service  
begins with  
Super Staff Education!!***



**July 11, 2019**

**TOPIC: The Aide's Role in Client Centered Care**

**Speaker: Kathie Smith, RN, BSN**

**Description:** Client Centered Care focuses on the patient as an individual and takes into account the individual person's likes, dislikes and what makes for a "good day" along with the tasks necessary to carry out the assigned plan of care. This teleconference will focus on how to see the patient as a unique individual in providing patient centered care.

**August 8, 2019**

**TOPIC: The Aide's Role in Nutrition and Hydration**

**Speaker: Cindy Morgan, RN, MSN, CHC, CHPN**

**Description:** Nutrition and hydration are necessary to sustain life. The provision of food and water is frequently related to the providing of comfort and nourishment as well as to the giving of life and preserving of life. Adequate nutrition has many advantages to the human body. This presentation will explore some of those, such as: healing, prevention and good health. We will also discuss the element of safety related to nutrition and hydration with a focus on the patient with advanced illness and those at end of life.

**September 12, 2019**

**TOPIC: The Aide's Role in Advance Directives & Patient Rights**

**Speaker: Jane Garrett, RN, BSN, MHSA**

**Description:** Legal and ethical responsibilities of the healthcare staff regarding Advance Directives are described from the patient and caregiver's perspectives. The types of various Advance Directives are explained along with examples and the practical application of this fundamental patient right.

**October 10, 2019**

**TOPIC: The Aide's Role in HIPAA and Confidentiality**

**Speaker: Michelle White, DNP, RN, CNL**

**Description:** This workshop will focus on assisting your In-Home Aides in understanding HIPAA and confidentiality guidelines. This workshop will offer practical tips to ensure that the para-professional adheres to the required privacy standards. Also included: the impact of social media such as Facebook, My Space, YouTube and cell phones, text messages, etc.

**November 14, 2019**

**TOPIC: The Aide's Role in Alzheimer's and Dementia**

**Speaker: Kathie Smith, RN, BSN**

**Description:** Alzheimer's disease (AD) is a type of dementia that affects thought, memory and language. As the disease gets worse, people often need more and more care. This can be hard for caregivers and can affect their physical and mental health, family life, job and finances. In home aides play a vital role in helping to care for these patients and provide important respite to family caregivers. This teleconference will assist the in-home aide in being able to describe the role they play in helping to manage patients with AD.

**December 12, 2019**

**TOPIC: The Aide's Role in Maintaining Client Dignity**

**Speaker: Cindy Morgan, RN, MSN, CHC, CHPN**

**Description:** It is the responsibility of every health care staff member to maintain the dignity of their patients with every contact they have with them. The Nurse Aide works with most patients in an intimate way with the duties assigned to them. This presentation will list strategies to ensure the patient's dignity is protected.

**January 9, 2020**

**TOPIC: The Aide's Role in Falls Prevention**

**Speaker: Jane Garrett, RN, BSN, MHSA**

**Description:** In this session, there will be a discussion of the many challenges aides face daily in protecting their patients from injury, particularly those resulting from accidental falls. Additionally, as the number of patients with Alzheimer's Disease and other forms of dementia continues to grow, we all have the added challenge of managing the manifestations of dementia that may increase the risk of falls.

**February 13, 2020**

**TOPIC: The Aide's Role in "Back to Basics"**

**Speakers: John Conrad and Libby Hart, RN**

**Description:** In this webinar, we will review daily assignments given to the Home Care Aide such as: patient care, electronic charting, proper positioning with each task (i.e. driving, talking on the phone) to prevent physical injury to the nurse aide. We will review current practice and technique strategies to ensure healthy work habits, reduce the risk of injury on the job and to provide safe effective care to the patient.

**March 12, 2020**

**TOPIC: The Aide's Role in Infection Prevention and Control**

**Speaker: Michelle White, DNP, RN, CNL**

**Description:** This workshop will focus on understanding the basic principles of infection prevention and control. This workshop will also focus on Blood Borne Pathogens and the principles surrounding transmission and methods in which the aide can protect themselves and the patient.

**April 16, 2020**

**TOPIC: The Aide's Role in Home Care Safety**

**Speaker: Kathie Smith, RN, BSN**

**Description:** Safety hazards can exist in many areas of the client's home and the hazards may increase the risk of client falls and other injuries. This workshop will cover ways the In-Home aide can help the client to make their home safer and avoid injury to the client and worker.

**May 14, 2020**

**TOPIC: The Aide's Role in Communicating Through Dementia**

**Speaker: Melanie Bunn, RN, MS**

**Description:** What should I say when the person wants to go home? When the person accuses me of stealing? When the person asks the same question over and over. This interactive session will help in-home aides improve communication and interactions with people living with dementia throughout the progression of disease.

**June 11, 2020**

**TOPIC: The Aide's Role in Recognizing Violence and Patient Abuse**

**Speaker: Jane Garrett, RN, BSN, MHSA**

**Description:** Many cases of abuse in elderly patients are not reported because they often must decide whether to tell someone they are being hurt or continue being abused by someone they depend upon or care for deeply. This webinar will provide information on recognizing signs of patient abuse and violence and the importance of reporting appropriately.