

Beyond Templates: Charting for Compliance— A Defensible Documentation Webinar

Tuesday, February 13, 2024 • 12:00 — 1:30 pm CST

PROGRAM DESCRIPTION

“Defensible documentation” is charting that can withstand scrutiny of the many medical reviewers seeking to take back payment for unneeded or inappropriate care. In case of legal scrutiny, it also contains clear proof of what care was provided, by whom, and when. Simply following an electronic medical record (EMR) template will not do this.

This presentation takes actual denial examples, breaks down what caused them, and provides charting examples to address them. An abbreviated listing of key home health coverage requirements for nursing and therapy (Medicare Benefit Policy Manual, Chapter 7, Section 40 and 42 CFR) is provided to provide regulatory baseline knowledge to attendees. Demonstrating the link between what is required from Medicare rules and regulations and what needs to be charted allows clinicians to demonstrate compliance. Implementing meaningful, documented skilled visits generates favorable Home Health Value- Based Purchasing Model (HHVBP), Targeted Probe and Educate (TPE), Unified Program Integrity Contractor (UPIC), Supplemental Medical Review Contractor (SMRC), Recovery Audit Contractor (RAC), and Comprehensive Error Rate Testing (CERT) reviews. Defensible documentation will also apply to support Medicare Advantage services and Medicaid claims.

Learning Objectives

Presentation attendees will take back to their agency:

- Understanding of current CMS, Medicare Advantage, and commercial payer medical review activity
- Knowledge of key CMS Medicare Benefit Policy Manual coverage requirements
- Application strategies for staff to implement these requirements into documentation
- Knowledge of care management skills to prevent denials and achieve improved patient outcomes

PRESENTER: Joe Osentoski, BAS, RN, GERO-BC, has 29+ years in home health & hospice with a specialty in clinical quality assurance and regulatory compliance. Joe is the author of *Home Health ADRs and Appeals Answers, First Edition*, published by Decision Health.

Registration Form

Registrations may not be shared. The cost of this education webinar is per attendee.

If paying by credit card please mail or fax your registration form for security reasons

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Defensible Doc-W

Webinar Registration Fee: 3% discount if paying by check

MAHC Members—\$159.00 Check/\$164.00 Credit Card

Non-Members—\$318.00 Check/\$328.00 Credit Card

TOTAL AMOUNT ENCLOSED _____



Mail Registration & Payment to:

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Registration Fees: The cost of this education is per attendee, webinar registrations may not be shared between agencies. Your registration covers the access of only **one log in** to the webinar.

Cancellations: Refunds will NOT be issued for cancellations received February 6, 2024 or after and non-paid registrations will be billed full conference price.

Cancellations received prior to February 6, 2024 will receive a 90% refund.

Confirmation: Prior to the webinar, a link to the webinar will be e-mailed to you along with any dialing instructions. Handouts, and any other related materials will be sent shortly before the program to the email address you provide. This webinar will NOT be recorded.

No CE is available for this webinar