

The Missouri Alliance for Home Care in partnership with the Minnesota Home Care Association presents...

How Hospice Survey Changes are Impacting Agencies

Webinar & Recording • Thursday, November 9, 2023 • 10:00 — 11:00 am CST

Seasoned hospice leaders are experiencing increased scrutiny and even punitive actions by CMS in the payment realm. That squeezing seems to be entering the survey realm as well with survey changes that began this year. Are hospice surveys really all that different than they were before the changes in January 2023? Now that Hospice Survey changes are a few months old, it's time to hear how these revisions have and are affecting hospice agencies in the real world. We'll discuss some feedback received from agencies across the nation and will invite attendees to share their own experiences with Minnesota surveyors. In addition, we'll discuss what the changes are and how each agency can implement QAPI projects to prepare for the best survey possible, given the new emphases the survey process has taken on.

Objectives:

- ◆ Describe how seasoned hospice leader's experience, understanding, and preparation for the new hospice survey process can enhance survey outcomes.
- ◆ Learn how QAPI leaders can build upon their knowledge to incorporate CMS' emphasis changes into QAPI plans that keep their agencies survey-ready.
- ◆ Understand why, in today's highly regulated and interconnected hospice environment, continuing some processes that surveyors have never questioned before may not be the best strategy for success.

PRESENTER: BETH NOYCE, RN, BSJMC, HCS-C, BCHH-C, COQS, Founder, Noyce Consulting a CHAP-certified Home Health and Hospice Consultant, mentor, educator and regulatory master who helps agencies know when they are at risk and helping keep them out of trouble. Beth is former Executive Director of Utah Hospice and Palliative Care Organization and Utah Association for Home Care and Medicare Administrative Contractor medical reviewer.

Registration Form

Registrations may not be shared. The cost of this education is per attendee.

If paying by credit card please mail or fax your registration form for security reasons

Company _____

Address _____

Phone _____ Fax _____

Name _____ Email _____

Check Credit Card

Name as it appears on card _____

CC# _____ Visa MC Discover Am. Express

Billing Address _____ City, State, Zip _____

Exp. Date _____ CVC/CVV (3 or 4 digit code) _____ Signature _____

Hospice Survey Changes-W

Webinar Series Registration Fee: 3% discount if paying by check

MAHC Members—\$159.00 Check/\$164.00 Credit Card

Non-Members—\$318.00 Check/\$328.00 Credit Card

Mail Registration & Payment to:

Missouri Alliance for HOME CARE

2420 Hyde Park, Suite A

Jefferson City, MO 65109

Phone: (573) 634-7772 Fax: (573) 634-4374

Education@mahcmail.org



TOTAL AMOUNT ENCLOSED _____

Registration Fees: The cost of this education is per attendee. Prior to the webinar, a Zoom Webinar link will be e-mailed to you. You will need to click on this link to access the webinar, a dial-in number and an access code to listen in via telephone. You will also be sent any pertinent handouts if available and evaluation link.

Cancellations: Refunds will NOT be issued for cancellations received November 2, 2023 or after and non-paid registrations will be billed full conference price. Cancellations received prior to November 2, 2023 will receive a 90% refund.

Confirmation: Handouts, evaluation forms, sign-in sheets and related materials will be sent to you shortly before the program to the email address you provide. This webinar WILL be recorded. You will be sent the recording link following the presentation and it will be available for 1 month following the webinar.

Please note for Continuing Education: This program has been designed to meet the continuing education requirements for the Minnesota Board of Nursing for **1.0 contact hours**. It is the responsibility of the participant to assure that this program meets the licensing and continuing education requirements of their state board and to retain the required documents in their personal file. Attendees must participate in the entire presentation for contact hours to be awarded – partial credit will not be available. To apply for nursing contact hours, within one week following webinar participation, a completed sign-in sheet and evaluations from each individual must be returned to MHCA. Certificates will then be issued by e-mail.