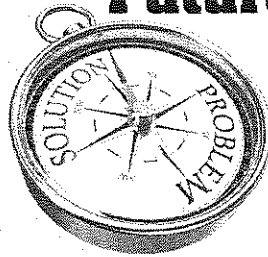


Missouri Alliance for HOME CARE
**2021 Annual Virtual
Conference and Home Care
Exhibition**

“Navigating the FUTURE”...

**Navigating the
Future**



**Nursing/Therapy CE
& Session Evaluation
Booklet**

REQUIREMENTS

Instructions for Earning Therapy Continuing Education and/or receiving a Certificate of Attendance

This booklet is your ticket to earning therapy continuing education credit and/or receiving a certificate of attendance. Please read the instructions for this process and feel free to contact Jeanne at Education@mahcmail.org or 573-634-7772 if you have questions.

STEPS YOU MUST FOLLOW IN ORDER TO RECEIVE THERAPY CE OR A CERTIFICATE OF ATTENDANCE:

1. **The ONLY way you will receive a certificate is to email or mail the completed booklet when you finish listening/watching your sessions, which includes the Verification of Attendance form and the individual session evaluations. You will receive your certificate by EMAIL after all documents are verified and received by MAHC. THERE ARE NO EXCEPTIONS to this process!**
2. Complete the Verification of Attendance Form on the next page of this booklet. As a reminder - name, address and email MUST be completed.
3. As you attend each session of your choice, complete the corresponding evaluation for that session located in this booklet.
4. As you complete a session evaluation:
 - Record your attendance on the form called the Verification of Attendance.
 - Repeat this process throughout the conference (evaluate each session and then record on the Verification of Attendance form).
5. **When it is time for you to turn your information in . . .**
 - Check to make certain you completed the Verification of Attendance Form by checking each session you attended.
 - Check to assure that your name, address, email and signature appear on the Verification of Attendance Form. (This is important as this is the ONLY way we can VERIFY that you attended the sessions. Please legibly print your name and email!)
 - Check to make certain you have completed evaluations for each session you attended. Again, only completed verification of attendance & session evaluations will receive a certificate by email.
 - Email your completed booklet to Education@mahcmail.org or mail to: Missouri Alliance for Home Care, 2420 Hyde Park, Suite A, Jefferson City, MO 65109. A link to the overall evaluation can be found here. Please take a few minutes to complete the evaluation to assist MAHC in future planning.

Missouri Alliance for Home Care
2021 MAHC Annual Virtual Conference & Home Care Exhibition
"Navigating the Future"
June 29, 2021-August 29, 2021

VERIFICATION OF ATTENDANCE FORM

Print Name Clearly: _____

Mailing Address: _____

City/State/Zip: _____ Email: _____

This is to verify that I have attended each of the marked learning sessions. I understand that completion of evaluations for session and submission of this verification of attendance are necessary to receive Therapy Continuing Education and/or Attendance Certificate. I understand that my Certificate will be emailed to me once all paperwork has been verified by MAHC.

Signature: _____

General Session Track

- ___ Bureau Update: Navigating the Storm
- ___ The View from Washington: A National Update for Home Care, Home Health and Hospice

Finance/Leadership Track

- ___ 1. Powerful Practices for Virtual Training that Drive Referral Growth
- ___ 2. Navigating Financial & Operational Management in PDGM
- ___ 3. Navigating the Future: Finding Direction in the Documentation
- ___ 4. Navigating the Future & Avoiding Medicare Setbacks
- ___ 5. Navigating the Future of Cash Flow
- ___ 6. Navigating with Key Performance Indicators to Drive Success
- ___ 7. PDGM – Revenue Cycle Management Changes
- ___ 8. Preparing for the New Home Health Medicare Cost Reporting Requirements
- ___ 9. Navigating the Future of Home Health Billing
- ___ 10. Overview – COVID-19 Relief Funds Update
- ___ 11. Buying, Selling, Partnering Key Legal and Financial Due Diligence
- ___ 12. The Future of Work is Now – Leadership for an Unknown Future

Hospice Track

- ___ 13. HOPE is on the Horizon
- ___ 14. Hospice Federal Update
- ___ 15. Hospice Eligibility Documentation
- ___ 16. Hospice Medical Review in the Hospice Medicare Certified World
- ___ 17. Piloting the Terminal Diagnosis in Hospice with Accurate Coding
- ___ 18. The Balancing Act – Stratifying Referral Sources

Home Health Track

- ___ 19. The ADR/TPE/UPIC Audit Documentation Master Class
- ___ 20. Navigating Coding and Documentation for the Future
- ___ 21. Building a Successful QAPI Program for the Future
- ___ 22. Conditions of Participation: Practical Applications
- ___ 23. Forge a Path to Success Through Survey Readiness
- ___ 24. How to Effectively Navigate Complex Coding Scenarios
- ___ 25. Navigating Wounds to Avoid a Shipwreck
- ___ 26. OASIS Timepoints
- ___ 27. Medical Review in the Home Health Medicare Certified World
- ___ 28. Value Based Purchasing Program
- ___ 29. Technology in our Future Toolbox
- ___ 30. How to Marry Clinical and Operational Excellence for Organizational Success
- ___ 31. They're Not Handoffs, They're Patients

Miscellaneous Track

- ___ 32. 20/20 View on Wage-Hour Issues
- ___ 33. Your Safety Matters
- ___ 34. COVID-19 Lessons Learned: Emergency Preparedness, Infection Control Challenges and Home Health/Hospice Provider Solutions
- ___ 35. Transitional Care: A Growth Opportunity Along the Care Continuum
- ___ 36. The Value of Engaging Caregivers Early in Their Journey
- ___ 37. Legal Updates and New Issues for Home Care Providers

Therapy Track

- ___ 38. The New Approach for Therapy Utilization Using Technology
- ___ 39. How Therapists Can Demonstrate Their Value to a Home Health Agency
- ___ 40. Therapy Management and Outcomes Under PDGM
- ___ 41. Therapeutic Alliance – Your Presence Means More Than You Know

Only Therapy CE is available. All others will receive an Attendance Certificate (please mark which one you require)

- ☐ Therapy
- ☐ Attendance Certificate

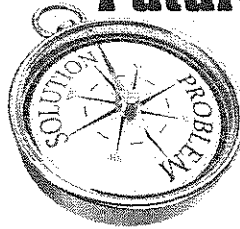
**Navigating the
Future**



Session Evaluations

Whether you seek continuing education credit or not, please evaluate the sessions you attend.

**Navigating the
Future**



Please check the column, which best describes your evaluation of the meeting items or answer the question pertaining to the session you attended.

GENERAL SESSION: Bureau Update: Navigating the Storm

Lisa Coots, RN, Bureau Administrator, Department of Health & Senior Services, Bureau of Home Care & Rehabilitative Standards

EVALUATION OF CONTENT		Yes	No		
Did you increase your knowledge about common compliance issues during the past year?					
PRESENTER EVALUATION		Excellent	Good	Fair	Poor
Knowledge of subject					
Organization and clarity of content					
Effectiveness of teaching methods					
Appropriate and/or useful support materials					

Comments: _____

GENERAL SESSION: The View from Washington: A National Update for Home Care, Home Health and Hospice

Bill Dombi, President, National Association of Home Care & Hospice

Bill Doherty, President, National Association of Home Care & Hospice				
EVALUATION OF CONTENT	Yes		No	
Did you increase your knowledge about the legislative and regulatory developments during the past year?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

1. Powerful Practices for Virtual Training that Drive Referral Growth

Melynda Lee, MBA, Director, Growth Solutions, SimiTree Healthcare Consulting

EVALUATION OF CONTENT		Yes	No		
Did you increase your knowledge of how to maximize your training time and budget?					
PRESENTER EVALUATION		Excellent	Good	Fair	Poor
Knowledge of subject					
Organization and clarity of content					
Effectiveness of teaching methods					
Appropriate and/or useful support materials					

Comments: _____

2. Navigating Financial & Operational Management in PDGM

Mike Simone, Director, SimiTree Healthcare Consulting

EVALUATION OF CONTENT	Yes	No		
Did you increase your knowledge about the financial and operational key performance indicators (KPIs) that drive both revenue and expenses under PDGM?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

3. Navigating the Future: Finding Direction in the Documentation

Cari Atkinson, RN, ADN, BA, MHA, Senior Provider Education Consultant, CGS Administrators, LLC

EVALUATION OF CONTENT	Yes	No		
Did you increase your knowledge of what documentation to include in your claims submission?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

4. Navigating the Future & Avoiding Medicare Setbacks

Nykesha Scales, MBA, Sr. Provider Relations Representative, CGS Administrators, LLC

EVALUATION OF CONTENT	Yes	No		
Did you increase your knowledge about current Change Requests (CRs) impacting your agency with an emphasis on PDGM and RAP Changes?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

5. Navigating the Future of Cash Flow

M. Aaron Little, CPA, Managing Director, BKD, LLP

EVALUATION OF CONTENT	Yes		No	
Did you increase your knowledge of the latest updates on billing and revenue cycle matters related to PDGM?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

6. Navigating with Key Performance Indicators to Drive Success

Mark Sharp, CPA, Partner, and Amber Popek, CPA, Partner, BKD, LLP

EVALUATION OF CONTENT				
Participant will list one challenge how a home/health and/or leader can take on the role of a strategic team leader to bring about organizational success.				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Mark Sharp				
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				
Amber Popek				
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

7. PDGM – Revenue Cycle Management Changes

Melinda A. Gaboury, COS-C, Healthcare Provider Solutions, Inc.

EVALUATION OF CONTENT	Yes		No	
Did you increase your knowledge of the billing process changes required by PDGM, including NOA in 2022?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

8. Preparing for the New Home Health Medicare Cost Report Requirements

Tiffany Karlin, Partner, Consulting Services & Director of Healthcare and Natalie Alexander, Healthcare Cost Reporting Senior Associate, Wipfli LLP

EVALUATION OF CONTENT		Yes	No		
Did you increase your knowledge of how to properly prepare for your next cost report?					
PRESENTER EVALUATION		Excellent	Good	Fair	Poor
Tiffany Karlin					
Knowledge of subject					
Organization and clarity of content					
Effectiveness of teaching methods					
Appropriate and/or useful support materials					
Natalie Alexander					
Knowledge of subject					
Organization and clarity of content					
Effectiveness of teaching methods					
Appropriate and/or useful support materials					

Comments: _____

9. Navigating the Future of Home Health Billing

Tiffany Karlin, Partner, Consulting Services & Director of Healthcare and Jena Weitzer, Healthcare Billing Supervisor, Wipfli LLP

EVALUATION OF CONTENT				
Participant will list one change within Home Health regarding PDGM or RAP Claims.				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Tiffany Karlin				
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				
Jena Weitzer				
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

10. Overview - COVID-19 Relief Funds Update

Rob Simone, CPA, Principal, Growth Solutions, SimiTree Healthcare Consulting

EVALUATION OF CONTENT	Yes		No	
Did you increase your knowledge about the different types of COVID-19 funding that is available?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

11. Buying, Selling, Partnering Key Legal and Financial Due Diligence

Tiffany Karlin, Partner, Consulting Services & Director of Healthcare, Christopher Volz, Partner, Director of Business Valuation and Litigation Services, Kyle Krahrl, Supervisor, Business Valuation, Wipfli LLP and Sean Fahey, Partner, Hall Render Killian Heath & Lyman

EVALUATION OF CONTENT	Yes		No	
Did you increase your knowledge of the importance of a risk, governance, state and federal reimbursement and tax and financial assessment as part of the due diligence process?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Tiffany Karlin				
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				
Christopher Volz				
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				
Kyle Krahrl				
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				
Sean Fahey				
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

12. The Future of Work is Now — Leadership for an Unknown Future

Adrian Killebrew, MBA, Regional Vice President of Business Development, Axxess

EVALUATION OF CONTENT

Participant will list one scenario that measures what your company is currently doing to develop future leaders.

PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

13. HOPE is on the Horizon

Angela Huff, BSN, Managing Consultant, BKD, LLP

EVALUATION OF CONTENT		Yes	No		
Did you increase your knowledge of using the HOPE assessment tool?					
PRESENTERS EVALUATION		Excellent	Good	Fair	Poor
Knowledge of subject					
Organization and clarity of content					
Effectiveness of teaching methods					
Appropriate and/or useful support materials					

Comments: _____

14. Hospice Federal Update

Katie Wehri, Director, Home Care & Hospice Regulatory Affairs, National Association for Home Care & Hospice

EVALUATION OF CONTENT		Yes	No		
Did you increase your knowledge of the current state of affairs in hospice?					
PRESENTERS EVALUATION		Excellent	Good	Fair	Poor
Knowledge of subject					
Organization and clarity of content					
Effectiveness of teaching methods					
Appropriate and/or useful support materials					

Comments: _____

15. Hospice Eligibility Documentation*Melinda A. Gaboury, COS-C Healthcare Provider Solutions, Inc.*

EVALUATION OF CONTENT	Yes	No		
Did you increase your knowledge about how accurate hospice eligibility documentation is critical to fulfilling the CoPs and payment requirements?				
PRESENTERS EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

16. Hospice Medical Review in the Hospice Medicare Certified World*Melinda A. Gaboury, COS-C, Healthcare Provider Solutions, Inc.*

EVALUATION OF CONTENT	Yes	No		
Did you increase your knowledge of how to respond to any level of medical review that may occur?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

17. Piloting the Terminal Diagnosis in Hospice with Accurate Coding*Nanette Minton, RN, CHPCA, HCS-D, HCS-H, Senior Clinical Coding Manager, MAC Legacy*

EVALUATION OF CONTENT	Yes	No		
Did you increase your knowledge of ICD-10 coding rules and terminology?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

18. The Balancing Act - Stratifying Referral Sources

Cindy Campbell, MHA Healthcare Informatics, BSN, RN Director Operational Consulting, Wellsky

EVALUATION OF CONTENT		Yes	No		
Did you increase your knowledge of the most effective way to impact length of stay?					
PRESENTER EVALUATION		Excellent	Good	Fair	Poor
Knowledge of subject					
Organization and clarity of content					
Effectiveness of teaching methods					
Appropriate and/or useful support materials					

Comments: _____

19. The ADR/TPE/& UPIC Audit Documentation Master Class

Michael McGowan, Founder and President and Kristi Bajer, BSN, RN, COS-C, Clinical Operations, OPERACARE

EVALUATION OF CONTENT	Yes	No		
Did you increase your knowledge of why home health ADR, TPE and UPIC audits are on the rise in 2021?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Michael McGowan				
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				
Kristi Bajer				
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

20. Navigating Coding and Documentation for the Future

J'non Griffin, RN MHA HCS-D, HCS-H, HCS-C COS-C, Director, SimiTree Healthcare Consulting

EVALUATION OF CONTENT		Yes	No		
Did you increase your knowledge of what is needed to get coding and documentation right the first time?					
PRESENTER EVALUATION		Excellent	Good	Fair	Poor
Knowledge of subject					
Organization and clarity of content					
Effectiveness of teaching methods					
Appropriate and/or useful support materials					

Comments: _____

21. Building a Successful QAPI Program for the Future

Lisa McClammy, BSN, RN, COS-C, HCS-D, Senior Clinical Education Consultant, MAC Legacy

EVALUATION OF CONTENT	Yes	No		
Did you increase your knowledge of how to build a successful QAPI program?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

22. Conditions of Participation: Practical Applications

J'non Griffin, RN MHA HCS-D, HCS-H, HCS-C COS-C, Director, SimiTree Healthcare Consulting

EVALUATION OF CONTENT				
Participant will list one common deficiency for an agency and the practical application to put in place.				
PRESENTERS EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

23. Forge a Path to Success Through Survey Readiness

Sharon Litwin, RN, BSHS, MHA, HCS-D, Senior Manager of Coding & Clinical Consulting
Healthcare Provider Solutions, Inc.

EVALUATION OF CONTENT	Yes	No		
Did you increase your knowledge about the difference between standard and condition level deficiencies?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

24. How to Effectively Navigate Complex Coding Scenarios

Sharon Litwin, RN, BSHS, MHA, HCS-D, Senior Manager of Coding & Clinical Consulting
Healthcare Provider Solutions, Inc.

EVALUATION OF CONTENT	Yes		No	
Did you increase your knowledge of how to effectively navigate through complex coding scenarios?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

25. Navigating Wounds to Avoid a Shipwreck

Teresa Northcutt, BSN, RN, COS-C, HCS-D, HCS-H, Selman-Holman & Associates LLC

EVALUATION OF CONTENT				
Participant will list how OASIS-D1 guidance and ICD-10 coding guidance differ on pressure ulcers.				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

26. OASIS Timepoints

Teresa Northcutt, BSN, RN, COS-C, HCS-D, HCS-H, Selman-Holman & Associates LLC

EVALUATION OF CONTENT	Yes		No	
Did you increase your knowledge of the differences between an acute hospital vs. a post-acute care facility discharge?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

27. Medical Review in the Home Health Medicare Certified World

Melinda A. Gaboury, COS-C Healthcare Provider Solutions, Inc.

EVALUATION OF CONTENT				
Participant will list the levels of Medical Review that are currently active.				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

28. Value Based Purchasing Program

Melinda A. Gaboury, COS-C Healthcare Provider Solutions, Inc.

EVALUATION OF CONTENT	Yes	No		
Did you increase your knowledge of some of how the Home Health Value-Based Purchasing (VBP) Model is expected to improve patient outcomes?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

29. Technology in our Future Toolbox

Angela Huff, BSN, Managing Consultant, and Karen Vance, BSOT, Senior Managing Consultant, BKD, LLP

EVALUATION OF CONTENT	Yes	No		
Did you increase your knowledge of what "telehealth" might look like in the future?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Angela Huff				
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				
Karen Vance				
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

30. How to Marry Clinical and Operational Excellence for Organizational Success

Brian Nelson, Product Marketing Manager, and Lisa Malone, Clinical Product Manager, Axxess

EVALUATION OF CONTENT				
Participant will list one best practice in clinical or operational excellence to grow revenue.				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Brian Nelson				
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				
Lisa Malone				
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

31. They're Not Handoffs, They're Patients

Laura Wilson, RN, BSN, COS-C, Managing Director, and John Rabbia, PT, DPT, MBA, MS, COS-C, Senior Manager, SimiTree Healthcare Consulting

EVALUATION OF CONTENT	Yes		No	
Did you increase your knowledge of identifying communication strategies to ensure timely and informed transitions and to build referral source relationships?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Laura Wilson				
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				
John Rabbia				
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

32. 20/20 View on Wage-Hour Issues

Bill Ford, President, SESCO Management Consultants

EVALUATION OF CONTENT	Yes	No		
Did you increase your knowledge and understanding of compliance with federal and state wage-hour regulations?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

33. Your Safety Matters

Mike Valley, CPIP, Investigator, Missouri Medicaid Audit & Compliance (MMAC)

EVALUATION OF CONTENT				
Participant will list one item learned of how to stay safe.				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

34. COVID-19 Lessons Learned: Emergency Preparedness, Infection Control Challenges and Home Health/Hospice Provider Solutions

Kimberly Skehan, RN, MSN, HCS-D, COS-C, Director of Compliance, Regulatory & Quality for SimiTree Healthcare Consulting

EVALUATION OF CONTENT	Yes	No		
Did you increase your knowledge of the regulatory changes and operational challenges faced by home health and hospice agencies as a result of COVID-19?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

35. Transitional Care: A Growth Opportunity Along the Care Continuum

Tammy Ross, Senior Vice President of Professional Services, Axxess

EVALUATION OF CONTENT		Yes		No	
Did you increase your knowledge of ways to transition loved ones back to their homes?					
PRESENTER EVALUATION		Excellent	Good	Fair	Poor
Knowledge of subject					
Organization and clarity of content					
Effectiveness of teaching methods					
Appropriate and/or useful support materials					

Comments: _____

36. The Value of Engaging Caregivers Early in Their Journey

*Cooper Linton, MBA, MSHA, Duke HomeCare and Hospice at Duke University Health Systems
& Nicole Clagett, Executive Director, Guiding Lights Caregiver Support Center*

EVALUATION OF CONTENT				
Participant will list one advantage to supporting caregivers early in their career/journey.				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Cooper Linton				
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				
Nicole Clagett				
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

37. Legal Updates and New Issues for Home Care Providers

Elizabeth Hogue, Esq., Hogue Homecare

EVALUATION OF CONTENT				
Participant will list one strategy to avoid common pitfalls under the anti-kickback statute.				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

38. The New Approach for Therapy Utilization Using Technology

AnnaMaria Turano, MBA, Vice President of Marketing, Synzi

EVALUATION OF CONTENT	Yes	No		
Did you increase your knowledge of how virtual care communication platforms have helped agencies become more cost-effective?				
PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

39. How Therapists Can Demonstrate Their Value to a Home Health Agency

Shannon Liem, MS, CCC-SLP; COS-C, National Clinical Director-Home Health Services, Aegis Therapies

EVALUATION OF CONTENT	Yes	No
Did you increase your knowledge of how therapists can demonstrate value to their patients and customers in a healthcare world shifting toward value-based care?		

PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

40. Therapy Management and Outcomes Under PDGM

Arnie Cisneros, CEO/President, Home Health Strategic Management, LLC

EVALUATION OF CONTENT	Yes	No
Did you increase your knowledge of how PDGM was developed to address areas as they pertain to rehab success?		

PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____

41. Therapeutic Alliance – Your Presence Means More Than You Know

Vicki Landers, DPT, CPC, ELI-MP, In Progress Coaching & North Kansas City Hospital Home Health Agency

EVALUATION OF CONTENT
Participant will list one technique on optimizing your presence to help yourself and those around you.

PRESENTER EVALUATION	Excellent	Good	Fair	Poor
Knowledge of subject				
Organization and clarity of content				
Effectiveness of teaching methods				
Appropriate and/or useful support materials				

Comments: _____