



June 4, 2018

Dear Missouri Alliance for Home Care Conference Attendee:


On behalf of the entire Tan-Tar-A team, I want to personally apologize for the inconveniences that you may have experienced during the Missouri Alliance for Home Care 2018 Annual Conference. Whether it was the water shut off, the fire alarm, or any other situation related to the construction process, we regret any difficulty you were caused.

As you may know, providing the highest level of hospitality and service is our number one priority and knowing that we have failed in this area is something we will address.

We appreciate the business and value the relationship that has been established between Tan-Tar-A Resort and Missouri Alliance for Home Care over the last 20 years. We know that you deserve the best experience and we look forward to providing that service in 2019.

Please do not hesitate to contact me if you have any questions or concerns.

Sincerely,



Fred Dehner
General Manager