



Missouri Alliance for Home Care
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MAHC Members:

Important Information for Personal Care Providers related to MMAC Audit

On or around November 8th, approximately 500 personal care providers received a letter from MMAC related to a special audit they are conducting referenced as **PA Special Project**.

We know there have been other audit letters sent around the same time and current audits underway, however, this information is related **ONLY** to the **PA Special Project self-audits**.

The PA Special Project self-audits deal with multiple authorizations in a month and overbilling the maximum number of units. MAHC has met with MMAC to discuss our concerns as most of the overbillings relate to a flaw in DSDS' system. For those that received the initial audit letter, you will be receiving another letter from MMAC sometime next week. This letter will inform providers that if you have not yet responded to MMAC, you are to **halt** all requested self-audits and/or payments at this time.

Also, for those that have already self-audited and submitted repayment, you will be instructed to sit tight and wait for a decision to be made related to your payment. MAHC will continue to work with MMAC in reviewing options on how to fairly deal with the system issues that resulted in overpayments.

We are providing this information as a courtesy. Please do not call MMAC with questions until you have received official notification from them.

MAHC will continue to advocate for you and be the leader for the home care industry.

Please call or email me with any questions or concerns you may have.

Thanks,
Carol Hudspeth
Executive Director