



5/4/16

Your Help Is Needed

NAHC is seeking information related to F2F encounter denials agencies are receiving during this first stage of the Probe and Educate program. We are looking for examples of denial reasons along with the medical records sent to the contractors in response to the ADRs. We are also very interested in the specifics regarding the education agencies are receiving from the Medicare contractors during the Probe and Educate.

We are seeking:

1. The reason for the denial as issued to agency by the contractor.
2. Medical records sent to the contractor for review
3. Information on the contractor's education received by the agency, such as notes or presentations provided by the contractor, or notes taken by the agency on the education provided by the contractor.
4. Evidence that disputes the findings by the contractor
5. Any denials overturned on appeal

We understand that we are requesting a lot of information but it will be a great help in making the case to CMS that the F2F requirement is actually worse with the revisions. It will also help us understand what exactly the contractors are telling providers in terms of compliance with the F2F requirement.

Please respond to me directly at mkc@nahc.org or contact me at 202-547-7424.

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