Missouri Alliance for Home Care presents a three-part teleconference series for clinicians

Fine Lines: Optimizing Professional Skills in Sensitive Moments

Professional Boundaries: Professional Struggles
January 11, 2012 • 3:00 pm - 4:30 pm CT

Triggering Events/Assessments for Hospice Referrals
January 25, 2012 • 3:00 pm - 4:30 pm CT

Facilitation of Difficult Discussions (End of Life Care)
February 8, 2012 • 3:00 pm - 4:30 pm CT
Professional Boundaries: Professional Struggles

*January 11, 2012 • 3:00 to 4:30 p.m. CT*

Boundary violations are defined as the borders and limits of appropriate behavior between the health care provider and the patient. The most publicized cases include issues of sexual misconduct or inappropriate economic (business) relationships. There are many more subtle areas of potential boundary violations which are less publicized and commonly known. Join us for the discussion of boundary crossings and susceptibilities relevant to home care!!

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**About the speaker:** Lores Vlaminck is a consultant for palliative care, hospice, home care and assisted living - providing education, training, and mentoring, mock surveys, development and agency analysis. Lores’ 35 years of professional nursing experience spans clinical practice in cardiac and intensive care, outpatient clinic services and most recently serving as a home care and hospice administrator/director for 19 years.

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**Registration Form**

Company Name ____________________________________________

Participant Name __________________________________________

E-Mail _____________________________________________________

Address ___________________________________________________

City ___________________________ State _______ Zip _________

Phone __________________________ Fax _______________________

**Registration Fees:** $149 per conference

Check each teleconference for which you are registering:

___ January 11, 2012... Professional Boundaries

___ January 25, 2012... Triggering Events

___ February 8, 2012... Facilitation of Difficult Discussions

___ X$149.00 = $______ Grand Total $ __________

☐ Check box for free CD with each paid registration.

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**Mail Registration & Payment to:**

*Missouri Alliance for HOME CARE*
2420 Hyde Park, Suite A
Jefferson City, MO 65109

Phone: (573) 634-7772 Fax: (573) 634-4374

**Cancellations:** Registrations canceled by 5 p.m. the day prior to a conference will be issued a 90% refund. No refunds will be given for cancellations on or after the conference date.

**Continuing Education:** MO Alliance for Home Care is an approved provider of continuing nursing education by the MO Nurses Association, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation.

Participants will earn a maximum of 1.5 nursing contact hours for each teleconference.

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Triggering Events/Assessments for Hospice Referrals

*January 25, 2012 • 3:00 to 4:30 p.m. CT*

When is the ‘right’ time to suggest hospice service to a home care client? What does a home care clinician need to know about hospice in order to respond to client or family questions, and discuss with the physician or hospice agency? Hospice patients often reflect on their late referrals or admission to hospice with regret, yet despite this disclosure, the national average of enrollment is only 51 days with 35% dying within seven days. Learn ways to start the discussions that are sensitive, timely and knowledgeable.

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Facilitation of Difficult Discussions (End of Life Care)

*February 8, 2012 • 3:00 to 4:30 p.m. CT*

Discussions of the benefits and burdens of interventions/treatments readily available for most individuals requires training, comfort level and the ability to share information in a timely, honest and forth-right way. The home care clinician may have the most frequent health care professional interfacing with the client. The relationship of trust is a great platform on which to start the conversations.