The Missouri Alliance for Home Care in partnership with The Ohio Council for Home Care and Hospice presents...

Billers
Clinicians
Administrators

FOCUS ON HOSPICE

A 7 part series of Teleconference's and Webinar's.
There is something for everyone!

Embracing Culture Change - July 17, 2012
Bereavement - July 31, 2012
Pain Management - Aug 14, 2012
Hospice Survey Readiness - Aug 28, 2012
Hospice Billing: Part 3 - Sept 6, 2012
Teleconference's
Series for Clinicians and Administrators with Alternative Hospice and Crossroads Hospice

Are you looking for alternative therapies for your hospice patients? Alternative Hospice will take you through how to use complementary therapies to create a relaxed environment for the patient, how to help those dealing with bereavement, and how to manage pain for those at the end of their life. Mary Christ with Crossroads Hospice will take you through what some of the top hospice deficiencies are and give examples on how to get your agency ready for the survey process and hear what they learned in the past year.

Embracing Culture Change: Complementary Therapies as a Standard of Care
Tuesday, July 17, 2012 - 11:00 a.m. to 12:00 p.m. CT

In 2007, over 38% of America turned to complementary therapies as a supplement to conventional medicine. Complementary care addresses the whole person-body, mind and spirit in rhythm. It is patient centered, focusing not only on a person's physiology, but also their mental, emotional and spiritual well-being. While this seems like a “new” concept, it actually dates back to ancient times. Use these techniques together with conventional medicine for pre/post surgery care, breathing and bowel protocols, and caregiver support.

Bereavement: Rediscovering Life After Death
Tuesday, July 31, 2012 - 11:00 a.m. to 12:00 p.m. CT

The experience of grief is the deep wounding of the soul. The purpose of bereavement care is to travel, as a companion, with the wounded soul to a safe place where healing and hope can be found. Build skills critical to joining others on this journey, by understanding the difference between grief and mourning, recognizing what gives meaning, value and purpose to an individual, and knowing how to work as a part of a team to companionably assist the wounded soul to reconcile the loss into their life.

Pain Management at End of Life
Tuesday, August 14, 2012 - 11:00 a.m. to 12:00 p.m. CT

All patients should have their pain managed appropriately. To meet this human need, both the philosophical and clinical aspects of end of life pain management must be considered. Education related to pain management is an opportunity for healthcare caregivers to advocate for their patient's comfort and well being. Comfort can be further promoted through the use of simple non pharmaceutical complementary care techniques, most of which are appropriate for all levels of staff, and can even be shared with the patient and family. Learn from Alternative Hospice’s experience and expertise and develop your own version of effective pain management.

Hospice Survey Readiness: Don’t Get Dinged!
Tuesday, August 28, 2012 - 11:00 a.m. to 12:00 p.m. CT

Are you ready for a survey? Mary Christ with Crossroads Hospice will take you through their experience in the past year with a survey. Standards are getting tougher and you need to be prepared for anything! Mary will help you identify practical actions you and your staff can take to be ready and compliant.
MAHC is excited to bring you this hospice series that will combine the expertise of Melinda Gaboury through a series of three webinars for billers with the expertise of Alternative Hospice & Crossroads Hospice through a series of teleconferences for clinicians and administrators. Don’t miss this great opportunity for your entire staff to Focus on Hospice.

Registration Form

Company Name ____________________________________________
Participant Name __________________________________________
E-Mail _____________________________________________________
Address ___________________________________________________
City __________________________ State _______ Zip ___________
Phone __________________________ Fax ______________________

Teleconference Series (1.0 hr)
(check each that you are registering for)

____ 7/17/12: Embracing Culture Change
____ 7/31/12: Bereavement
____ 8/14/12: Pain Management
____ 8/28/12: Hospice Survey Readiness

Teleconference Fees:
$149 per conference
or
$450 for ALL

Webinar Series (1.5 hr)
(check each that you are registering for)

____ 7/19/12: Hospice Billing Part One
____ 8/16/12: Hospice Billing Part Two
____ 9/06/12: Hospice Billing Part Three

Webinar Fees:
$169 per conference
or
$450 for ALL

____ Register for ALL 7 in this series for $900

TOTAL PAYMENT $ ________________

Mail Registration & Payment to:
Missouri Alliance for HOME CARE
2420 Hyde Park, Suite A
Jefferson City, MO 65109
Phone: (573) 634-7772  Fax: (573) 634-4374

Cancellations: Registrations canceled by 5 p.m. the day prior to a conference will be issued a 90% refund. No refunds will be given for cancellations on or after the conference date.

Continuing Education: MO Alliance for Home Care is an approved provider of continuing nursing education by the MO Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

Participants will earn a maximum of 1.0 nursing contact hours for each teleconference. There are NO CE credits offered on the webinars.
Webinar's
Series for Billers with Melinda Gaboury

Be among the elite group of billers that are current on all Hospice Medicare billing regulations. Billing is a very critical part of hospice reimbursement. This webinar series will lay a concrete foundation for hospice billers, as well as, any hospice staff that need to more effectively understand the Medicare regulations. The series will include Medicare verifications with HIQA screen examples, field by field on Notice of Election and claim forms and sequential billing requirements. We will review the regulations for billing all hospice services (SN, HHA, MSW and therapy), face-to-face encounters and additionally home health providing care while a patient is on service with hospice. The program will conclude with many of the day-to-day scenarios that billers face such as: transfers, discharge, revocation, re-election and room and board. If you are part of the billing cycle in hospice this webinar series is a must!

**Hospice Billing: Part One**  
*Thursday, July 19, 2012 - 10:30 a.m. to 12:00 p.m. CT*

During this webinar Melinda Gaboury will walk you through how to list the basic eligibility requirements for admitting patients to Hospice under the Medicare Benefit. You will be able to define Benefit Periods and Certification Requirements and detail criteria for billing Hospice Notice of Election.

**Hospice Billing: Part Two**  
*Thursday, August 16, 2012 - 10:30 a.m. to 12:00 p.m. CT*

During this webinar Melinda will recap the distinct levels of care and the specifics of billing them. You will learn how to detail the criteria for line item billing Hospice claims to Medicare and how to itemize the services under the hospice benefit.

**Hospice Billing: Part Three**  
*Thursday, September 6, 2012 - 10:30 a.m. to 12:00 p.m. CT*

During this webinar you will learn how to detail face to face requirements, calculate hospice reimbursement rates, and list the steps for solving hospice billing issues/denials that may arise in the day to day billing process.
Speakers

Melinda Gaboury, Healthcare Provider Solutions
Melinda is the co-founder and Chief Executive Officer of Healthcare Provider Solutions, Inc., an organization out of Nashville, TN that provides financial, reimbursement, clinical and cost reporting services to the home health, hospice and rehabilitation therapy industries. With more than 18 years of experience in Medicare Home Health, she is a presenter at both the state and national levels, and is interviewed frequently for national home health publications. She is also the author of “Home Health Pocket Guide to OASIS: A Reference Guide for Field Staff.”

Mary Magill, RN, Alternative Hospice
Mary, a nurse for 44 years, has been blessed to have had the opportunity to experience everything from birth to death in all kinds of settings. She has been working exclusively with geriatric patients since 1982. Founder of Alternative Hospice in 2005, her vision is the body, mind and spirit in rhythm at the end of life.

Laura Perry, LMT, Alternative Hospice
Laura serves Alternative Hospice as a Complementary Therapist. She holds certifications in Compassionate Touch, Reiki, and Aromatherapy. Laura has presented in-services to hospice and skilled nursing staff pertaining to clinical applications of complementary therapies and self-care.

Marty Wolins, MA, LMT, HTCP, Alternative Hospice
Marty has studied complementary medicine for 16 years and has provided complementary care to hospital patients and families, along with education, for 6 years. Marty has given numerous in-services to nurses, home health aides, administrators, and social workers to demonstrate the effectiveness of complimentary care as well as concepts of self-care. Marty has a BS in Computer Science and German, and a MA in Transpersonal Psychology, with a focus on mind-body consciousness and using expressive arts to navigate personal growth.

E. Alan Amos, Alternative Hospice
Trained as a chaplain at Jefferson Barracks in the mental health and substance abuse facility, Alan spent 2 years working with the patients and staff developing his proficiency as a chaplain where he taught classes on guilt/shame/grief/loss, spirituality and religion. He spent another year at Barnes Jewish Hospital where he worked with infectious diseases and liver and kidney transplant patients. Currently Alan is the Spiritual Care Coordinator for Alternative Hospice and is working as the senior pastor for a local church. He sits on the Pastoral Action Committee for Jefferson Regional Hospital and is active in his community.

Erin Fry, LMT, Alternative Hospice
Erin provides complementary care to patients and their families through Alternative Hospice. In addition to being a Licensed Massage Therapist she holds certifications in Geriatric Massage, Reiki, and Aromatherapy with a B.A. in Psychology. Erin has presented various speeches and in-services on complementary therapy throughout the St. Louis area.

Mary Christ, RN, BSN, Crossroads Hospice
Mary is a clinical director for Crossroads Hospice and oversees all Clinical Operations. She has been in home care for over 20 years serving in many different capacities. She is active with MAHC and a member of the Kansas City Regional Homecare Association.
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